



ACCOUNT NUMBER 011 022 1600 2
 SERVICE FOR
 JOHN B DOE
 24915 APPLE CT
 MONTEREY PARK CA 91754-2217

DATE MAILED Dec 16, 2015
 24 Hour Service
 1-800-427-2200 English
 1-800-342-4545 Español
 1-800-252-0259 TTY
 www.socalgas.com

Account Summary

Amount of Last Bill			\$25.18
Payment Received	11/20/15	THANK YOU	- 25.18
Current Charges			+ 40.56
Total Amount Due			\$40.56

DATE DUE	Jan 8, 2016
AMOUNT DUE	\$40.56

Current Charges

Rate: GR - Residential Climate Zone: 1 Baseline Allowance: 54 Therms
 Meter Number: 92879508 (Next scheduled read date Jan 15 2016) Cycle: 10

Billing Period	Days	Current Reading	Previous Reading	= Difference	x Billing Factor	= Total Therms
11/12/15 - 12/14/15	32	2485	2448	37	1.005	37

GAS CHARGES		Amount(\$)
Customer Charge	32 Days x \$.16438	5.26
Gas Service (Details below)	37 Therms	

Therms used	Baseline 37	
Rate/Therm	\$.79865	
Charge	\$29.55	= 29.55

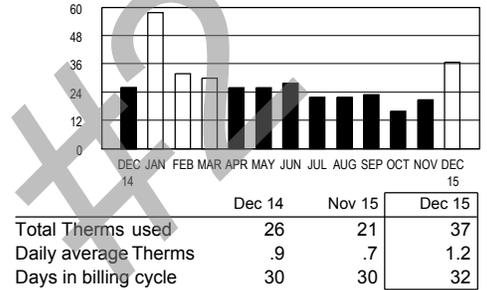
Total Gas Charges \$34.81

TAXES & FEES ON GAS CHARGES		Amount(\$)
State Regulatory Fee	37 Therms x \$.00068	.03
Public Purpose Surcharge	37 Therms x \$.10738	3.97
Los Angeles County Users Tax	\$38.81 x 4.50%	1.75

Total Taxes and Fees on Gas Charges \$5.75

Total Current Charges \$40.56

Gas Usage History (Total Therms used)



Even friendly dogs can get aggressive about protecting their owners and turf. For safety, please securely confine your dog away from your natural gas meter on meter-reading days. For more information, visit socalgas.com (search "DOGS").

Make payments, schedule service appointments, view account history, go paperless. Register for My Account at socalgas.com today!

The Gas Company's gas commodity cost per therm for your billing period:
 Dec. \$.32322 Nov. \$.27684

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)
 PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



ACCOUNT NUMBER
 011 022 1600 2

DATE DUE	Jan 8, 2016
AMOUNT DUE	\$40.56

Please enter amount enclosed.

\$

Write account number on check and make payable to The Gas Company.

JOHN B DOE
 24915 APPLE CT
 MONTEREY PARK CA 91754-2217

THE GAS COMPANY
 PO BOX C
 MONTEREY PARK CA 91756-5111



DATE DUE AMOUNT DUE
Jan 8, 2016 \$40.56

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The Gas Company Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment.

Closing your Gas Service - We require two (2) working days and access to the meter to close your gas service.

Information about Deposits

Amount of Deposit - The amount of deposit required to establish or re-establish service credit is twice the estimated average periodic bill.

Return of Deposit/Interest on Deposit - This deposit, together with any interest due, less the amount of any unpaid bills, will normally be returned either on discontinuance of service or after the deposit has been held for twelve (12) consecutive months.

Public Utilities Commission Notice - Should you question the amount of this bill, please request an explanation by calling the telephone number at the top of your bill.

appears that the dispute is over matters such as quality of service, level of rates, pending applications for rate increase, etc., which do not relate directly to the question of the accuracy of the bill.

If you do not make such a deposit with the commission within 15 days after The Gas Company notifies you of your right to do so, The Gas Company may discontinue your service for non-payment.

Billing Term Definitions

Baseline - Amount of gas billed at the lowest residential rate.

Billing Factor - Adjusts for differences in elevation, delivery pressure and the heating content of gas.

Climate Zone - Weather zone in which a customer lives. Colder zones receive more baseline allowance.

Customer Charge - Charge to recover costs of gas delivery including reading meters, preparing bills, and processing payments.

Gas Commodity Charge - Cost of gas purchased by The Gas Company on behalf of its customers.

Payment Due Date - Payment due date shown on the front bottom portion of the bill is for current charges only; it does not stop collection activity on an unpaid previous balance.

Public Purpose Surcharge - Charge to fund Public Purpose Programs such as California Alternate Rates for Energy (CARE), Energy Savings Assistance Program (ESAP), energy efficiency and research and development.

Rate - Identifies the rate schedule used to calculate your bill. You may review these rate schedules at a local office of The Gas Company or at www.socalgas.com

State Regulatory Fee - A fee used to fund the California Public Utilities Commission. Each customer's fee is determined by the number of therms used.

Therms - Standard unit of measuring heat energy.

Utility Users' Tax - Tax charged by some cities and counties based on the amount of the current monthly gas bill. These cities and counties require The Gas Company to collect this Utilities Users' Tax for them.

Other Important Phone Numbers

For the following, call Monday - Friday, 8am-5pm:

- 粵語電話 Cantonese 1-800-427-1420
한국어 전화 Korean 1-800-427-0471
國語電話 Mandarin 1-800-427-1429
NÓI TIẾNG VIỆT Vietnamese 1-800-427-0478

Self Service Options available 24

hours a day, 7 days a week 1-800-772-5050
For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm 8-1-1

Payment Options \$

Online: It's fast, easy and free. Just register or sign into My Account at https://myaccount.socalgas.com

Home banking: If you pay bills online through your bank, check with them, to see if you can receive your bill online.

Direct Debit: Have your payment automatically deducted from your account. For more information, call 1-800-427-2200 or visit www.socalgas.com

Pay by Phone: Call 1-800-427-2700 to enroll or, if already enrolled, call to authorize a payment from your checking account.

By Mail: Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to The Gas Company, PO Box C, Monterey Park, CA 91756

ATM/Debit/Credit Card or Electronic Check: You can use most major ATM/debit cards, VISA and MasterCard credit cards, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit www.socalgas.com.

In Person: Pay in person at one of our conveniently located payment locations. To find the nearest location and hours of operation, call 1-800-427-2200 or visit www.socalgas.com.

The Gas Company Payment Locations

Authorize Payment Agencies - Call the Self Service Options number 1-800-772-5050 for the addresses of payment agencies in your area.

Company Offices

- Alhambra, 333 E. Main St. Suite J
Anaheim, 131 W. Center St. Promenade
Banning, 60 E. Ramsey St. #A
Bellflower, 16901 S. Bellflower Blvd.
Commerce, 5708 E. Whittier Blvd.
Compton, 700 N. Long Beach Blvd.
Corona, 341 S. Lincoln Ave. #A
Covina, 932 N. Citrus Ave.
Delano, 1227 Jefferson St.
Dinuba, 239 E. Tulare St.
El Centro, 1111 W. Main St.
El Monte, 11912 Valley Blvd., Suite B
Fontana, 9781 Sierra Ave. #C
Glendale, 919 S. Central Ave. #B
Hanford, 321 N. Dooty St., Suite B
Hemet, 527 N. San Jacinto St.
Hollywood, 1811 N. Hillhurst St.
Huntington Park, 5916 Pacific Blvd.
Indio, 45123 Towne Ave.
Inglewood, 3530 W. Century Blvd. Ste. 102
Lancaster, 2065 W. Avenue K
Lompoc, 128 S. "H" St.
Los Angeles, 3739 Crenshaw Blvd. #C
Los Angeles, 4619 S. Central Ave.
Los Angeles, 2522 N. Daly St.
Monrovia, 141 S. Myrtle Ave.
Ontario, 962 N. Mountain Ave.
Oxnard, 1640 E. Gonzales Rd.
Palm Springs, 211 N. Sunrise Way
Pasadena, 1214 E. Green St. #102
Pomona, 196 E. 3rd St.
Porterville, 59 W. Thurman Ave.
Riverside, 7000 Indiana Ave. #105
San Bernardino, 1136 N. Mount Vernon Ave. #305
San Fernando, 444 S. Brand Blvd. Ste.101
San Luis Obispo, 1314 Broad St.
San Pedro, 605 S. Pacific Ave. #101
Santa Ana, 738 S. Harbor Blvd.
Santa Barbara, 134 E. Victoria St.
Santa Fe Spring, 11516 Telegraph Rd.
Santa Maria, 1954 S. Broadway, Suite J
Santa Monica, 1300 6th St.
South Gate, 3530 Tweedy Blvd.
Van Nuys, 6550 Van Nuys Blvd.
Visalia, 1305 E. Noble Ave.
Watts, 1665 E. 103rd St.
Wilmington, 929 N. Avalon Blvd.

Drop Box Location

Burbank, Public Service Department, 164 W. Magnolia