

**Service For:**

Nick Johnson  
 1 Fell Street  
 Fremont, CA 94538

**Your Account Summary**

Current Electric Charges \$6.63  
 Current Gas Charges 38.39

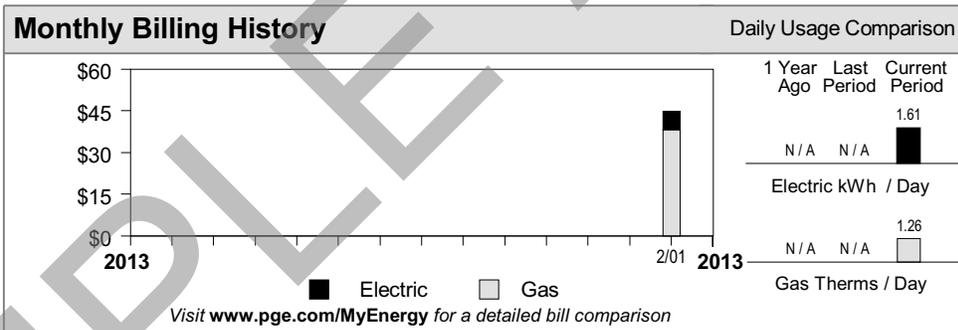
**Total Amount Due by 02/22/2013 \$45.02**

**Questions about your bill?**

24 hours per day, 7 days per week  
 Phone: 1-800-743-5000  
[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

**Local Office Address**

2225 FOLSOM ST  
 SAN FRANCISCO, CA 94110



**Important Messages**

The Family Electric Rate Assistance (FERA) Program provides a monthly discount on electric bills for income-qualified households of three or more persons. To see if you qualify, please call **1-800-PGE-5000** or apply online at [www.pge.com/fera](http://www.pge.com/fera).

El Programa FERA ofrece ahorros mensuales sólo en las facturas de electricidad a hogares de ingresos económicos bajos y medianos con tres o más personas. Para determinar si califica, por favor llame al **1-800-PGE-5000** o puede aplicar a través de nuestra página web [www.pge.com/fera](http://www.pge.com/fera).

*Continued on page 5*

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99903958506742200000045020000004502



Account Number:	Due Date:	Total Amount Due:	
<b>3958506742-2</b>	<b>02/22/2013</b>	<b>\$45.02</b>	Amount Enclosed:
			\$ <span style="display: inline-block; width: 100px; height: 15px; background-color: #ccc; border: 1px solid #ccc;"></span>

2016-02-29 12:58:13 Seq#1  
 Bill ID# 395855637123 Bill Seq# 0001

NICK JOHNSON  
 1 FELL STREET  
 FREMONT, CA 94538

PG&E  
 BOX 997300  
 SACRAMENTO, CA 95899-7300



# ENERGY STATEMENT

www.pge.com/MyEnergy

Statement Date: 02/01/2013

Due Date: 02/22/2013

## Important Phone Numbers - 24 hours per day, 7 days per week

**Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000**

**TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712**

Servicio al Cliente en Español (Spanish) 1-800-660-6789

華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438

Business Customer Service 1-800-468-4743

### Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit [www.pge.com](http://www.pge.com) or call 1-800-743-5000.

**If you believe there is an error on your bill**, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

**If you are not able to pay your bill**, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

### Important definitions

**Rotating outage blocks** are subject to change without advance notice due to operational conditions.

**Tier 1 / Baseline allowance:** Some residential rates are given a Tier 1 / Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 / Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage.

Electric Tier *	% of Baseline
1	0% - 100%
2	101% - 130%
3	131% - 200%
4	> 200%
Gas Tier	% of Baseline
1	0% - 100%
2	> 100%

\* Doesn't apply to EV & ETOUA/B

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2016 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box. For system use only.

### Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

**Account Number: 3958506742-2**

Change my mailing address to: \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP code \_\_\_\_\_

Primary Phone # \_\_\_\_\_ Primary Email \_\_\_\_\_

Phone # \_\_\_\_\_ Email \_\_\_\_\_

### Ways To Pay

- **Online at [www.pge.com/waystopay](http://www.pge.com/waystopay)**
- **PG&E's Mobile Bill Pay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-877-704-8470 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit [www.pge.com](http://www.pge.com) or call 1-800-743-5000. Please bring a copy of your bill with you.

**Details of Electric Charges**

01/02/2013 - 02/01/2013 (31 billing days)

Service For: 1 Fell Street  
 Service Agreement ID: 3958506370  
 Rate Schedule: E1 TB Residential Service

**01/02/2013 – 02/01/2013**

<u>Charges</u>		
Electric Charges		\$6.62
Baseline Quantity	282.100000 kWh	
Baseline Usage	50.000000 kWh @ \$0.13230	
Net Charges		\$6.62
<u>Taxes and Other</u>		
Energy Commission Tax		\$0.01
<b>Total Electric Charges</b>		<b>\$6.63</b>

**Service Information**

Meter #	J4DD-FELL-
Current Meter Reading	50
Prior Meter Reading	0
Total Usage	50.000000 kWh
Baseline Territory	T
Heat Source	Not Electric
Serial	R

SAMPLE #5

**Details of Gas Charges**

01/02/2013 - 02/01/2013 (31 billing days)

Service For: 1 Fell Street  
 Service Agreement ID: 3958506998  
 Rate Schedule: G1 T Residential Service

**01/02/2013 – 01/31/2013**

Charges

Gas Charges		\$34.60
Baseline Quantity	53.700000 Therms	
Baseline Usage	37.741940 Therms@ \$0.91662	
Net Charges		\$34.60
<i>PG&amp;E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.43706 / therm</i>		

Taxes and Other

Gas PPP Surcharge (\$0.06551 / therm)	\$2.47
---------------------------------------	--------

**02/01/2013**

Charges

Gas Charges		\$1.23
Baseline Quantity	1.790000 Therms	
Baseline Usage	1.258070 Therms@ \$0.97925	
Net Charges		\$1.23
<i>PG&amp;E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.4774 / therm</i>		

Taxes and Other

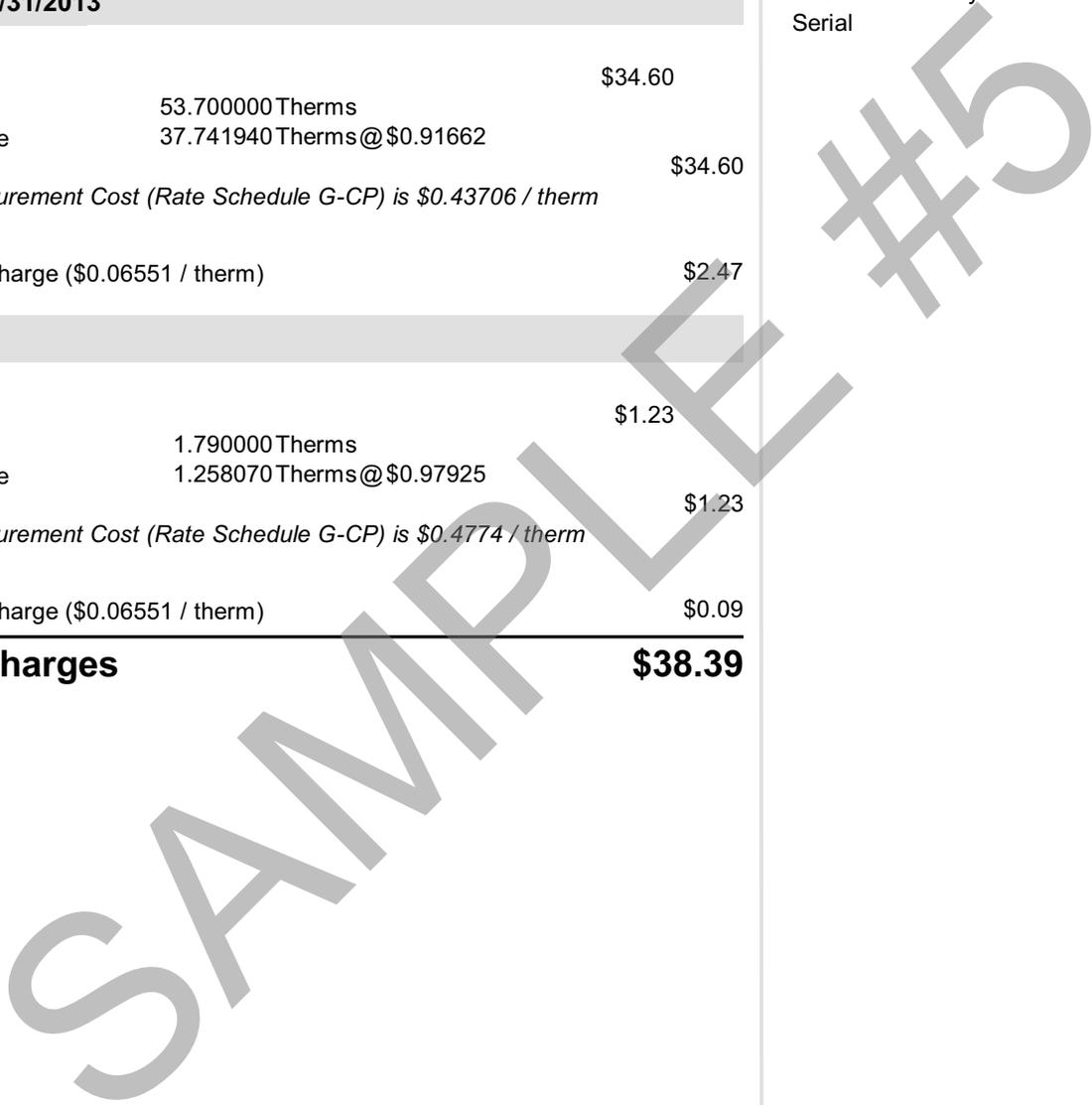
Gas PPP Surcharge (\$0.06551 / therm)	\$0.09
---------------------------------------	--------

---

**Total Gas Charges** **\$38.39**

**Service Information**

Meter #	J4DD-FELL-
Current Meter Reading	37
Prior Meter Reading	0
Difference	37
Multiplier	1.049348
Total Usage	39.000000 Therms
Baseline Territory	T
Serial	R





# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 3958506742-2  
Statement Date: 02/01/2013  
Due Date: 02/22/2013

## Important Messages (continued from page 1)

**CARE Program** You may qualify for a monthly discount with the California Alternate Rates for Energy (CARE) Program. To find out more and apply online, visit [www.pge.com/care](http://www.pge.com/care).

Usted podría reunir los requisitos de un descuento mensual con el California Alternate Rates for Energy Program (CARE). Para obtener más información y hacer su solicitud en Internet, visite [www.pge.com/espanol/care](http://www.pge.com/espanol/care).

**Electric power line safety** PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call 9-1-1.

SAMPLE #5