



ACCOUNT NUMBER 111 410 9146 2
 SERVICE FOR
 JOHN A DOE
 5615 ELM STREET
 MONTEREY PARK CA 91754-4217

DATE MAILED Dec 3, 2015 Page 1 of 2
 24 Hour Service
 1-800-427-2200 English
 1-800-342-4545 Español
 1-800-252-0259 TTY
 www.socalgas.com

Account Summary

Amount of Last Bill			\$13.91
Payment Received	11/20/15	THANK YOU	- 13.91
Current Charges			+ 39.48
Total Amount Due			\$39.48

DATE DUE	Dec 23, 2015
AMOUNT DUE	\$39.48

Current Charges

Rate: GR - Residential Climate Zone: 1 Baseline Allowance: 54 Therms
 Meter Number: 92771974 (Next scheduled read date Dec 31 2015) Cycle: 21

Billing Period	Days	Current Reading	Previous Reading	= Difference	x Billing Factor	= Total Therms
10/28/15 - 12/01/15	34	3124	3087	37	1.029	38

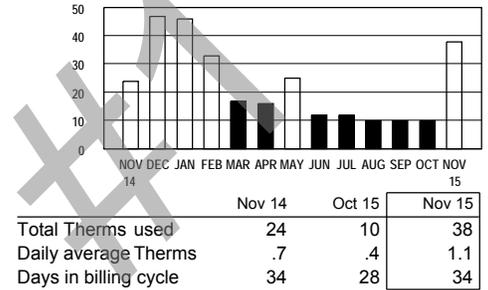
GAS CHARGES		Amount(\$)
Customer Charge	34 Days x \$.16438	5.59

Gas Service (Details below)	38 Therms
Therms used	38
Rate/Therm	\$.78368
Charge	\$29.78

TAXES & FEES ON GAS CHARGES		Amount(\$)
State Regulatory Fee	38 Therms x \$.00068	.03
Public Purpose Surcharge	38 Therms x \$.10738	4.08

Total Gas Charges \$35.37
Total Taxes and Fees on Gas Charges \$4.11
Total Current Charges \$39.48

Gas Usage History (Total Therms used)



SoCalGas performs periodic safety inspections of its gas meters and piping around the meter. To complete these inspections, safe access to the gas meter is needed and the area around the gas meter must be clear of shrubs, trees, fences and other structures.

Need help paying your SoCalGas bill? You may qualify for assistance. Visit socalgas.com (search "ASSISTANCE") or call 1-800-427-2200.

The Gas Company's gas commodity cost per therm for your billing period:
 Nov. \$.27684 Oct. \$.32136

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)
 PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



SERVICE ADDRESS 5615 ELM STREET MONTEREY PARK CA 91754

Save Paper & Postage
 PAY ONLINE
www.socalgas.com

ACCOUNT NUMBER
 111 410 9146 2

DATE DUE	Dec 23, 2015
AMOUNT DUE	\$39.48

Please enter amount enclosed.

\$

Write account number on check and make payable to The Gas Company.

JOHN A DOE
 1801 ATLANTIC BLVD
 #202
 MONTEREY PARK CA 91754

THE GAS COMPANY
 PO BOX C
 MONTEREY PARK CA 91756-5111

80 1114109199 00003948 85

1114109199 0000255785

CY 2 3799 1782



ACCOUNT NUMBER 111 410 9146

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Page 2 of 2

DATE DUE AMOUNT DUE

Dec 23, 2015 \$39.48

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www.socalgas.com

The Gas Company Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment...

Closing your Gas Service - We require two (2) working days and access to the meter to close your gas service.

Information about Deposits

Amount of Deposit - The amount of deposit required to establish or re-establish service credit is twice the estimated average periodic bill.

Return of Deposit/Interest on Deposit - This deposit, together with any interest due, less the amount of any unpaid bills, will normally be returned either on discontinuance of service...

Public Utilities Commission Notice - Should you question the amount of this bill, please request an explanation by calling the telephone number at the top of your bill...

appears that the dispute is over matters such as quality of service, level of rates, pending applications for rate increase, etc., which do not relate directly to the question of the accuracy of the bill.

If you do not make such a deposit with the commission within 15 days after The Gas Company notifies you of your right to do so, The Gas Company may discontinue your service for non-payment.

Billing Term Definitions

Baseline - Amount of gas billed at the lowest residential rate.

Billing Factor - Adjusts for differences in elevation, delivery pressure and the heating content of gas.

Climate Zone - Weather zone in which a customer lives. Colder zones receive more baseline allowance.

Customer Charge - Charge to recover costs of gas delivery including reading meters, preparing bills, and processing payments.

Gas Commodity Charge - Cost of gas purchased by The Gas Company on behalf of its customers.

Payment Due Date - Payment due date shown on the front bottom portion of the bill is for current charges only; it does not stop collection activity on an unpaid previous balance.

Public Purpose Surcharge - Charge to fund Public Purpose Programs such as California Alternate Rates for Energy (CARE), Energy Savings Assistance Program (ESAP), energy efficiency and research and development.

Rate - Identifies the rate schedule used to calculate your bill. You may review these rate schedules at a local office of The Gas Company or at www.socalgas.com

State Regulatory Fee - A fee used to fund the California Public Utilities Commission. Each customer's fee is determined by the number of therms used.

Therms - Standard unit of measuring heat energy.

Utility Users' Tax - Tax charged by some cities and counties based on the amount of the current monthly gas bill. These cities and counties require The Gas Company to collect this Utilities Users' Tax for them.

Other Important Phone Numbers

For the following, call Monday - Friday, 8am-5pm:

粵語電話 Cantonese 1-800-427-1420

한국어 전화 Korean 1-800-427-0471

國語電話 Mandarin 1-800-427-1429

越語電話 Vietnamese 1-800-427-0478

Self Service Options available 24

hours a day, 7 days a week 1-800-772-5050 For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm 8-1-1

Payment Options \$

Online: It's fast, easy and free. Just register or sign into My Account at https://myaccount.socalgas.com

Home banking: If you pay bills online through your bank, check with them, to see if you can receive your bill online.

Direct Debit: Have your payment automatically deducted from your account. For more information, call 1-800-427-2200 or visit www.socalgas.com

Pay by Phone: Call 1-800-427-2700 to enroll or, if already enrolled, call to authorize a payment from your checking account.

By Mail: Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to The Gas Company, PO Box C, Monterey Park, CA 91756

ATM/Debit/Credit Card or Electronic Check: You can use most major ATM/debit cards, VISA and MasterCard credit cards, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit www.socalgas.com.

In Person: Pay in person at one of our conveniently located payment locations. To find the nearest location and hours of operation, call 1-800-427-2200 or visit www.socalgas.com.

The Gas Company Payment Locations

Authorize Payment Agencies - Call the Self Service Options number 1-800-772-5050 for the addresses of payment agencies in your area.

Company Offices

Alhambra, 333 E. Main St. Suite J Anaheim, 131 W. Center St. Promenade Banning, 60 E. Ramsey St. #A Bellflower, 16901 S. Bellflower Blvd. Commerce, 5708 E. Whittier Blvd. Compton, 700 N. Long Beach Blvd. Corona, 341 S. Lincoln Ave. #A Covina, 932 N. Citrus Ave. Delano, 1227 Jefferson St. Dinuba, 239 E. Tulare St. El Centro, 1111 W. Main St. El Monte, 11912 Valley Blvd., Suite B Fontana, 9781 Sierra Ave. #C Glendale, 919 S. Central Ave. #B Hanford, 321 N. Dooty St., Suite B Hemet, 527 N. San Jacinto St.

Hollywood, 1811 N. Hillhurst St. Huntington Park, 5916 Pacific Blvd. Indio, 45123 Towne Ave. Inglewood, 3530 W. Century Blvd. Ste. 102 Lancaster, 2065 W. Avenue K Lompoc, 128 S. "H" St. Los Angeles, 3739 Crenshaw Blvd. #C Los Angeles, 4619 S. Central Ave. Los Angeles, 2522 N. Daly St. Monrovia, 141 S. Myrtle Ave. Ontario, 962 N. Mountain Ave. Oxnard, 1640 E. Gonzales Rd. Palm Springs, 211 N. Sunrise Way Pasadena, 1214 E. Green St. #102 Pomona, 196 E. 3rd St. Porterville, 59 W. Thurman Ave.

Riverside, 7000 Indiana Ave. #105 San Bernardino, 1136 N. Mount Vernon Ave. #305 San Fernando, 444 S. Brand Blvd. Ste.101 San Luis Obispo, 1314 Broad St. San Pedro, 605 S. Pacific Ave. #101 Santa Ana, 738 S. Harbor Blvd. Santa Barbara, 134 E. Victoria St. Santa Fe Spring, 11516 Telegraph Rd. Santa Maria, 1954 S. Broadway, Suite J Santa Monica, 1300 6th St. South Gate, 3530 Tweedy Blvd. Van Nuys, 6550 Van Nuys Blvd. Visalia, 1305 E. Noble Ave. Watts, 1665 E. 103rd St. Wilmington, 929 N. Avalon Blvd.

Drop Box Location

Burbank, Public Service Department, 164 W. Magnolia