### CALIFORNIA HEALTH FACILITIES FINANCING AUTHORITY (CHFFA) THE HELP II PROGRAM Executive Summary

Applicant:	Yolo Family Service Agency ("YFSA") 455 First Street Woodland, CA 95695 Yolo County	Amount Requested: Date Requested: Loan Term: Resolution Number:	October 27, 2005		
Project Site: Facility Type:	Woodland, California Community Mental Health Cente	r			
new HELP II loa	FSA is requesting to consolidate a an and a new security lien. Althoug ff recommends approval for the rea	gh consolidations are typically n	ot allowed under HELP		
	<b>roceeds:</b> YFSA is requesting to ret with a new HELP II loan.	estructure its two existing HELI	P II loans and finance a		
Prior I	Type of Issue:HELP II LIELP II Borrower:Yes.Payments Status:Current.	oan.			
in 2005 and a re	view: YFSA has experienced decli- eduction in its fund balance. The ugh YFSA has encountered recent ncial stability.	balance sheet has weakened a	nd there is a cash flow		
Sources of Reve	enues: (FYE 6/30/05)	Amount	Percent		
Client		\$66,987	8.7%		
Grants,	awards and donations	66,776	8.7%		
	revenue	25,420	3.3%		
•	events	7,014	1.1%		
	tincome	874	0.0%		
	laneous fees	762	0.0%		
	released from restrictions I unrestricted support and revenue	<u> </u>	$\frac{-78.2\%}{-100.0\%}$		
Estimated Sour		Estimated Uses of Funds:			
HELP II loan	\$320,000	Restructure existing loan	\$299,300		
		Replace roof	15,000		
Tetel Com	¢220.000	Financing costs Total Uses	<u>5,700</u>		
Total Source	es <u>\$320,000</u>	Total Uses	<u>\$320,000</u>		
Legal Review: Applicant.	No information was disclosed to a	question the financial viability	or legal integrity of the		
amount not to ex	<b>ndation:</b> Staff recommends the A acceed \$320,000 for a term not to exIELP II loan provisions.				

### STAFF SUMMARY AND RECOMMENDATION

## THE HELP II PROGRAM

Yolo Family Service Agency ("YFSA")

October 27, 2005 Resolution Number: HII-177

### **POLICY ISSUE:**

Under the HELP II Loan Program guidelines, refinancing existing debt is allowed only when there is a significant interest savings or when a balloon payment is due within twelve months. In this case, the refinancing of YFSA's two existing HELP II Loans will result in an annual loan payment reduction of approximately \$8,000, even with the additional \$15,000 needed for a roof replacement added to the principal balance. Although the new loan term will extend the final payoff by four years, staff recommends refinancing the existing two HELP II loans given YFSA's solid repayment history, an estimated loan to value ratio of 24%, and YFSA's commitment to obtaining financial stability.

### I. PURPOSE OF FINANCING:

YFSA proposes to refinance its two existing HELP II loans and to finance roof replacements on two of three buildings at its Woodland facility with a new HELP II loan. The new payment will ease their cash flow concerns and eliminate a 2009 balloon payment.

Restructure existing HELP II loans	\$299,300
Due to its cash flow and other financial difficulties, YFSA requests that its two existing HELP II loans be restructured into one loan maturing in 15 years. The first loan, originating in 1999, has a balance of \$114,680, is a 10-year loan with a 15-year amortization (balloon payment of \$76,636 is due in 2009), and is secured by the Davis property. The second loan, originating in 2001, has a balance of \$184,620, is a 15-year loan that matures in 2016, and is secured by the Woodland property.	
The restructured loan would be collateralized by both the Woodland and Davis properties, which have a combined estimated value of \$1,296,800.	
Replace roof	\$15,000
YFSA seeks to replace the roofs on two of its three buildings located at 455 First Street in Woodland. The roofs of these two buildings were repaired in 2004 at the cost of \$1,500 as a temporary measure. Without two new roofs on the buildings, services at the facilities will be compromised. The third building is a newer building for rental purposes and the roof does not require replacement.	

Authority Fee	<u>\$5,700</u>
Authority Fees \$3,700	
Title/escrow fees	
Total Uses of Funds	<u>\$320,000</u>

# **Financing Structure:**

- 15-year fully amortized loan in the amount of \$320,000.
- 180 equal monthly payments of approximately \$2,210 (total annual payments of \$26,500).
- Total interest payments of approximately \$77,780.
- Corporate gross revenue pledge.
- First lien position on property located at 455 First Street, Woodland, CA.
- First lien position on property located at 1105 Kennedy Place, Davis, CA. Existing second lien to remain in a subordinate lien position.

#### Yolo Family Service Agency Statement of Activities (Unrestricted)

· · · · · · · · · · · · · · · · · · ·		months ende	ł					
	September 30,			For the fiscal year ended			· · · · · · · · · · · · · · · · · · ·	
	2005			2005		2004		2003
_	(u	naudited)						
Revenue:								
Client fees	\$	146,701	\$	66,987	\$	129,817	\$	67,111
Grants, awards and donations		71,854		66,776		56,523		141,797 *
Fundraising		-		7,014		6,114		750
Rental revenue		4,551		25,420		26,140		26,115
Interest income		3		874		4,602		5,488
Miscellaneous		106		762		4,451		3,665
Net assets released from restrictions		-		599,678		766,122		840,811 *
Total Revenue		223,215		767,511		993,769		1,085,737
Expenses:								
Personnel expense - Program services		157,398		612,079		634,815		598,301
Personnel expense - Mgmt., General & Fundraising		11,570		84,888		112,026		105,582
Contracted services		7,430		5,581		6,932		26,216
Student stipends		-		32,724		50,014		36,316
Depreciation		6,062		26,171		26,993		26,992
Occupancy		5,041		32,180		30,755		40,081
Program expense		-		2,313		17,806		51,184
Program materials and supplies		-		13,351		14,615		10,440
Insurance		4,745		8,853		9,836		9,227
Interest expense		4,677		10,746		12,739		13,202
Other		15,778		46,327		38,424		58,555
Total Expenses		212,701		875,213		954,955		976,096
Change in Unrestricted Net Assets		10,514		(107,702)		38,814		109,641
Unrestricted Net Assets at Beginning of Year		336,010		443,712		404,898		623,416
Prior period adjustment							*	(328,159)
Unrestricted Net Assets at End of Year	\$	346,524	\$	336,010	\$	443,712	\$	404,898

\* In 2003, YFSA's auditors recognized prior year earnings as deferred revenue. Also, until 2003, YFSA did not

recognize grant funds to be temporarily restricted funds, to be released from restriction within the same year.

#### Yolo Family Service Agency Statement of Financial Position

	As of Sept. 30		As of June 30,						
	2005			2005 2004			2003		
		(Uı	naudited)						
ASSETS									
Current Assets:									
Cash		\$	8,637	\$	30,341	\$	290,549	\$	342,435
Grants and fees receivable, less allowance			183,727		107,875		69,734		30,914
Total Current Assets			192,364		138,216		360,283		373,349
Property and equipment, less depreciation			555,128		561,190		587,563		614,556
Other assets			19,212		19,212		9,963		9,963
TOTAL ASSETS		\$	766,704	\$	718,618	\$	957,809	\$	997,868
LIABILITIES AND NET ASSETS									
Current Liabilities:		¢	12 (40	¢	12 101	¢	7 424	¢	20.205
Accrued payroll and vacation expense Line of credit		\$	13,640 20,000	\$	12,191 50,000	\$	7,434 10,308	\$	20,205 27,000
Accounts payable			20,000 29,869		30,000 4,509		10,308 370		27,000 446
Current portion of long-term debt			25,608		25,608		25,005		24,119
Total Current Liabilities			89,117		92,308		43,117		71,770
Long-Term Liabilities:									
Long term debt, less current portion			270,706		279,979		303,360		328,390
Deferred revenue			7,857		9,321		166,620		191,810
Other long-term debt			52,500		1,000		1,000		1,000
TOTAL LIABILITIES			420,180		382,608		514,097		592,970
Unrestricted Net Assets			346,524		336,010		443,712		404,898
TOTAL NET ASSETS			346,524		336,010		443,712		404,898
TOTAL LIABILITIES AND NET ASSETS		\$	766,704	\$	718,618	\$	957,809	\$	997,868
Financial Ratios:	-								
	Proforma <sup>(a)</sup>								
	September 2005	_							
Debt Service Coverage (x)	2.20	-	1.95		(2.41)		2.28		4.36
Debt/Unrestricted Net Assets (x)	1.05		1.04		0.91		0.74		0.87
Margin (%)			4.71%		-14.03%		3.91%		10.10%

(a) Recalculates September 2005 interim results to include the impact of this proposed HELP II loan.

Current Ratio (x)

8.36

5.20

1.50

2.16

# **Financial Discussion:**

# YFSA has experienced declining revenue over our review period, leading to a loss in 2005 and a reduction in its fund balance.

YFSA, as a community mental health clinic, provides mental healthcare to low and moderateincome patients. YFSA generates only 8% of its revenue from client fees, even though its operations are mental health client-based. It generates 86% of its revenues from grants, awards and donations, and unrestricted net assets.

Total revenues decreased 30% from fiscal 2003 to fiscal 2005, primarily as a result of a 17% decrease in patient visits. Although client fee revenue has remained steady over our review period, the bulk of YFSA's revenue sources have dropped by 33%. The California Endowment grant, the largest source of grant income, has declined over the review period, and management has not been able to locate replacement sources of funding. Also, grants funding student stipends that provide outreach and services to the Latino community ended on June 30, 2005.

Although total revenues have decreased 30% over the past three fiscal years, operating expenses declined by only 11% during the same period. Management and general personnel expenses decreased by 20% over the period, but major program personnel expenses increased. Management attributes the personnel expense increase to a greater caseload for low-income clients, without sufficient government reimbursement. In addition, the Medi-Cal/EPSDT contract obtained in 2003 opened the market for higher-risk clients with additional service costs, but the market did not materialize due to low patient visits. As a result, YFSA experienced operating losses in fiscal 2005 with a negative profit margin of 14% and the unrestricted net assets decreased 18% for the review period. YFSA's interim results indicate a positive margin of 5% as a result of measures taken to improve operations (see below).

### The balance sheet has weakened and there is a cash flow problem.

YFSA's cash balance at the end of the FYE June 30, 2005 was \$30,341, which is approximately enough to fund two weeks of operations. This is due in part to their declining revenues as well as the fact that receivables have more than tripled. Although the decline in cash and recent draws on a credit line point to cash flow problems, YFSA has kept overall debt levels in check.

# Although YFSA has encountered recent operating difficulties, its management is committed to returning to financial stability.

YFSA's management is currently implementing a strategy to improve operating results. First, management plans to reduce expenses through staff cutbacks. In fiscal 2005, two clinical positions were eliminated through attrition and the Development Director position was eliminated. YFSA will save approximately \$95,000 annually from these cutbacks and the duties of the Development Director will be absorbed by the Executive Director. Second, management has added new technology to track grant and contract utilization, upgrade the billing software, and install appointment scheduling and tracking software. Third, YFSA launched a donor campaign in

the spring of 2005. To date, donor commitments total \$35,100. Finally, the previously vacant Woodland rental property was leased as of October 1, 2005 and will generate an additional \$1,500 per month.

The current interim period indicates a profit of approximately \$10,000 in unrestricted net assets. The positive trend for the interim period is the result of some increases in client fee revenue while controlling expenses as evidenced by a debt service coverage ratio of 1.95x. Management anticipates maintaining a profit margin of approximately 4% for fiscal 2006. Of note, the structure of financial reporting has been changed as of July 1, 2005 and client fees are classified as earned revenues, which includes contracts for services.

Although the interim period shows a positive trend in cash flow, YFSA intends to improve its cash position further by reducing both its accounts receivable and accounts payable, respectively, and completing the proposed refinancing to improve cash flow by an additional \$8,000 annually. YFSA's management anticipates it will meet all of its debt obligation in the future, which is supported by a proforma debt service coverage ratio of 2.20x.

# **III BACKGROUND:**

YFSA, headquartered in Woodland, has clinics in Woodland, Davis and West Sacramento, was incorporated in 1959 as a non-profit private corporation to provide professional counseling and support services to the Yolo County community. YFSA has been providing counseling services for emotionally disturbed or abused adults and children at various levels of care.

The services offered by YFSA include:

**Core Program (counseling services)**: Professional counseling and psychotherapy, in English and Spanish, for families, couples, and children. YFSA also provides eight-to-twelve week support groups on topics including women's issues, parenting, grief/loss, and care giving.

**Families of the Mentally Ill**: A free counseling group for families with a chronically mentally ill member.

**Employee Assistance Program**: Counseling services for employees who are experiencing difficulties pursuant to contract with local businesses.

Family Maintenance & Reunification: Long-term treatment for children or adults who have been sexually or physically abused.

**Victims of Crime Program**: Individual services for adult and child victims of crime. Witnesses to crimes also receive services in this program.

### **Licenses and Contracts:**

YFSA's programs are certified by the State of California Department of Mental Health as a community mental health center and contracts with Medi-Cal to provide outpatient mental health services, senior peer counseling, outreach training and group counseling in Yolo County.

### Service Area and Competition:

YFSA is the only non-profit provider of brief and long-term mental health services in Yolo County with a special emphasis on children and families. Competition includes private sector providers whose services are generally unavailable to uninsured or underinsured low and moderate-income residents. The Yolo County Drug, Alcohol & Mental Health Services Department also provides counseling services; however, its focus is on crisis situations of the chronically-mentally ill.

## IV. UTILIZATION STATISTICS:

		Fiscal Year Ended June 30					
	2005	2004	2003	2002			
Clients Served	1,102	1,083	1,018	942			
Patient Visits	8,816	9,820	10,346	10,423			

# V. OUTSTANDING DEBT:

Original Amount	Amount Outstanding As of 6/30/05 *	Estimated Amount Outstanding After Proposed Financing
\$180,000	\$117,527	\$0
235,000	188,060	0
50,000	N/A	50,000
		320,000
	\$305,587	\$370,000
	Amount \$180,000 235,000	Amount Outstanding As of 6/30/05 *   \$180,000 \$117,527   235,000 188,060   50,000 N/A

\*Includes current portion of long-term debt.

\*\*Line of credit for \$50,000 was converted into five-year term loan as of July 1, 2005.

VI. SECTION 15438.5 OF THE ACT (Savings Pass Through):

It is the intent of the Legislature in enacting this part to provide financing only to health facilities that can demonstrate the financial feasibility of their projects. It is further the intent of the Legislature that all or part of any savings experienced by a participating health institution, as a result of that tax-exempt revenue bond funding, be passed on to the consuming public through lower charges or containment of the rate of increase in hospital rates.

YFSA has provided a description of its savings pass through in Exhibit A.

## VII. SECTION 15459.1 (b) OF THE ACT (Community Service Requirement):

As a condition of the issuance of revenue bonds, whether by the Authority or any local agency, each borrower shall give reasonable assurance to the Authority that the services of the health facility will be made available to all persons residing or employed in the area served by the facility. As part of this assurance, borrowers shall agree to a number of actions, including (a) to advise each person seeking services at the borrower's facility as to the person's potential eligibility for Medi-Cal and Medicare benefits or benefits from other governmental third-party payers, and (b) to post notices in appropriate areas within the facility regarding services being available to all in the service area. This agreement is a standard "Certification and Agreement Regarding Community Service Obligation".

YFSA has executed this certification and regarding whether Medi-Cal and Medicare patients are accepted. A copy of the certification is provided as **Exhibit B**.

# VIII RELIGIOUS AFFILIATION DUE DILIGENCE:

Staff has reviewed the Applicant's responses to the questions contained in the Religious Affiliation portion of the application. No information was disclosed in the questionnaire or discovered by staff to question the Applicant's compliance with the provisions of the Authority's Act relating to religious affiliation.

### IX LEGAL REVIEW:

Staff has reviewed the Applicant's responses to the questions contained in the Legal Status portion of the Application. No information was disclosed to question the financial viability or legal integrity of this applicant.

### **X STAFF RECOMMENDATION:**

Staff recommends the Authority approve a resolution for a HELP II loan in an amount not to exceed \$320,000 for a term not to exceed 15 years for Yolo Family Service Agency, subject to the standard HELP II loan provisions.