## VI. Reporting Requirements

CaICAP Regulations require financial institutions to report to CPCFA on the status of loans enrolled and associated loan loss reserve accounts on a regular basis. In addition, financial institutions should communicate to CPCFA any changes to the lender's primary contact information to ensure important communications from CaICAP are received by the appropriate lender point of contact.

## A. Monthly Reporting

CaICAP Regulation §8073 (f) states:
"The Participating Financial Institution shall provide information to theAuthority regarding the status of accounts, enrolled loans, claims and recoveries upon request."

All participating lenders with internally held loan loss reserve accounts are required to submit a monthly bank statement to CaICAP. The bank statements should provide a detailed description of the account and a complete summary of all transactions for the period covered. Failure of the lenders to comply more than two times within a six month period or more than three times in a 12 month period with the reporting requirements will result in mandatory transfer of loss reserve accounts to the CaICAP Trustee Bank.


Submit Loan Loss Reserve account statement by the 15 of the following month (e.g. the statement for January must be submitted by February 15) either by email at CaICAP@treasurer.ca.gov or by mailto:

CPCFA/ CaICAP ADA
P.O. Box 942809

Sacramento, CA 94209-0001

## B. Quarterly Reporting

Quarterly reports are due to CaICAP by the 15th of the month following the end of the quarter as follows:

| Quarter Begins | Quarter Ends | Quarterly Report due to CaICAP |
| :---: | :---: | :---: |
| January 1 | March 31 | April 15 |
| April 1 | June 30 | July 15 |
| July 1 | September 30 | October 15 |
| October 1 | December 31 | January 15 |

The quarterly report should clearly identify the CaICAP loan number, lender loan number, borrower's name and/or DBA, date of the loan (first disbursement), maturity date, total loan amount, total enrolled amount outstanding, and date the loan was paid off. If a loan previously enrolled in CaICAP by a Participating Financial Institution was assigned, transferred, or pledged to another entity pursuant to prior authorization by CPCFA, the lender which originally held the debt must record the date the loan was sold, the name of the entity to which the loan was assigned, transferred, or pledged, and the percentage of the loan which was assigned, transferred, or pledged on the Participating Financial Institution's quarterly report. For loans that received a claim approval, the report should also include the date of charge off, claim amount paid, recovery dates, recovery amounts, and comments. For an
example of a quarterly report in the CaICAP preferred format, see the graphic below and refer to the CalCAP website at:
http://www.treasurer.ca.gov/cpcfa/calcap/ada/index.asp


Failure to comply with the reporting requirements can result in suspension from the Program, mandatory transfer of loss reserve accounts to the CaICAP Trustee Bank, and/ or termination from Program. Once the quarterly report is submitted to and received by CaICAP, the suspension may be lifted. If the participating financial institution fails to comply a second time within a 12 month period, the participating financial institution may be suspended from the Program until the quarterly report is submitted to and received by CaICAP. At that time, that financial institution's ability to participate in CaICAP will be reassessed by the Executive Director.

Submit Quarterly Report electronically to the CalCAP email address at CaICAP@treasurer.ca.gov by the 15th of the month following the end of the quarter.

## C. Change in Lender Points of Contact

To ensure the financial institution is aware of all current CaICAP rules and regulations as well as changes to program policies or practices, lenders should keep CaICAP informed about any changes to key lender contacts by sending a brief memo on the participating financial institution's letterhead signed by an authorized representative of the institution to CaICAP with the new or updated name, address, phone or email contact information. Specifically, lenders should inform CaICAP of changes to:

Main Contact - CaICAP's primary lender contact. This representative will receiveimportant email announcements related to new processes, new forms, site visit notices, and/or lender roundtable calls and webinars.

Public Contact - lender contact for public inquiries (name and address will be published on the CalCAP website)

Financial Contact - lender contact authorized to discuss bankstatements, quarterly reports, claim refunds, etc. with CaICAP

Mail Recipient - lender contact authorized to receive completed loan and claimdocuments, adjustment authorization letters, and/ or loan denial letters from CalCAP (only use one)

General Emailing List - on occasion, CalCAP sends out email announcementsfor new processes, new forms, lender roundtable meetings, etc. Lender should provide the email addresses for those wishing to receive such correspondence.

Updates can be submitted to the CaICAP email CalCAP@treasurer.ca.gov or by mail to:
CPCFA/CaICAP ADA
Ref. Change in Lender Contact
P.O. Box 942809

Sacramento, CA 94209-0001

Please use "Change in Lender Contact" reference in the email subject line or in the regular mail address line.

