



# GoGreen Home Energy Financing Program Monthly Data Summary through September 30, 2025

# **Background**

This report is produced on a monthly basis to supplement <u>CHEEF's quarterly reports</u> and provide the most recent data on the progress of the GoGreen Home Energy Financing Program (GoGreen Home). To learn more about GoGreen Home, please visit <u>GoGreenFinancing.com</u>. Values for some figures, particularly dollar amounts, are rounded to the nearest thousand or million.

### **Standard Loan Reporting**

Reporting for standard GoGreen Home loans enrolled through the eight participating credit union lenders.

#### **Private Capital Leveraged**

Total Amount Financed: \$287.70 million
Total Loan Loss Reserve Contributions: \$26.50 million <sup>1</sup>
For every <b>\$1</b> of credit enhancement allocated, <b>\$10.86</b> in private capital is leveraged. <sup>2</sup>

#### **Financing Activity**

Loans Enrolled
740
September 2025
13,020
All Time⁴

<b>Total Amount Financed</b>		
\$19.67 million		
September 2025		
\$287.70 million		
All Time		

Change in Activity <sup>3</sup>		
+39.36%		
August 2025 – September 2025		
+55.79%		
September 2024 vs. September 2025		

Loan Size
\$26,575
September 2025 Average
\$22,097 All Time Average
\$23,119
September 2025 Median
\$19,000
All Time Median

Term Length in Months
141
September 2025 Average
124
All Time Average
180
September 2025 Median
120
All Time Median

Interest Rate
6.32%
September 2025 Average
5.71%
All Time Average
6.49%
September 2025 Median
5.99%
All Time Median

<sup>&</sup>lt;sup>1</sup> This amount reflects a running total of loss reserve account contributions for standard loans as they have been enrolled. The total amount of credit enhancement funds currently encumbered for standard loans is \$22,354,812.28, of which \$19,908,087.57 in contributions came from IOU ratepayer funds. It reflects recaptured funds as loans have paid off and is net of funds paid out as claims on defaults as well as any loan loss reserve contribution adjustments for previous month(s).

<sup>&</sup>lt;sup>2</sup> GoGreen Home uses a credit enhancement in the form of a Loan Loss Reserve to leverage private capital at reduced rates and extended term lengths for borrowers

<sup>&</sup>lt;sup>3</sup> Represents the percentage increase or decrease between total enrolled loans in specified time periods.

<sup>&</sup>lt;sup>4</sup> Date of inception is marked by the first loan enrollment in GoGreen Home, July 2016.

September 2025

#### Loans Enrolled per IOU5

<b>PG&amp;E</b>	<b>SCE</b>	<b>SDG&amp;E</b>	<b>SoCalGas</b>	<b>PG&amp;E</b>	<b>SCE</b>	<b>SDG&amp;E</b>	<b>SoCalGas</b>
September 2025	September 2025	September 2025	September 2025	All Time	All Time	All Time	All Time
624	54	55	<b>70</b>	10,374	<b>1,606</b> \$35.52 million	879	1,762
\$16.15 million	\$1.55 million	\$1.76 million	\$1.93 million	\$225.88 million		\$21.40 million	\$39.78 million

#### **GoGreen Home Loans Enrolled by Lender (All Time)**

Lender	Loans Enrolled	Total Amount Financed
California Coast Credit Union	4,169	\$87.72 million
Desert Valleys Federal Credit Union	95	\$1.84 million
Diablo Valley Federal Credit Union	40	\$0.99 million
Eagle Community Credit Union	12	\$0.21 million
First US Community Credit Union	1,719	\$29.55 million
Matadors Community Credit Union	937	\$19.98 million
Pasadena Service Federal Credit Union	4	\$0.07 million
USC Credit Union	2	\$0.04 million
Self Help Federal Credit Union	302	\$10.61 million
Travis Credit Union	5,648	\$134.24 million
Valley Oak Credit Union	92	\$2.45 million

#### Loan Portfolio Performance as of September 30, 2025<sup>6</sup>

Paid in Full	2,404 Loans	\$41.38 M
Current Outstanding <sup>7</sup>	10,362 Loans	\$203.30 M
30 -60 Days Past Due	41 Loans	\$612 K
90-120 Days Past Due	27 Loans	\$437 K

Charged off: 186 Loans	\$2,949,440
Claims Paid	\$2,305,692
Recoveries <sup>8</sup>	\$131,956
Net CE Funds Expended <sup>9</sup>	\$2,173,736

<sup>&</sup>lt;sup>5</sup> Some properties are served by more than one IOU, meaning the total number of loans enrolled and total loan principal per IOU will not match the total number of loans enrolled. Loans enrolled per IOU are reported regardless of what measures are installed.

<sup>&</sup>lt;sup>6</sup> At their discretion, lenders may include measures in the loan (e.g., solar attic fans) that are not claim-eligible, and that portion of the financing does not receive a credit enhancement. Therefore, the actual claim-eligible amounts are slightly less than the total amounts presented here.

<sup>&</sup>lt;sup>7</sup> Reflects the outstanding, unpaid principal balance for the 10,362 loans, based on latest monthly report from the participating lenders to CAEATFA. Due to reporting delinquency by Pasadena Service Federal Credit Union, the current outstanding balance for their loans is based on their submitted January 2025 monthly report.

<sup>&</sup>lt;sup>8</sup> Recoveries reimbursed to GoGreen Home from participating lenders.

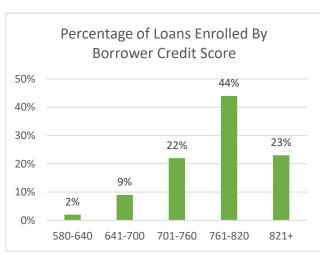
<sup>&</sup>lt;sup>9</sup> Net credit enhancement (CE) funds expended is calculated as Claims Paid less Recoveries.

September 2025

#### Overall Loss Rate<sup>10</sup>

Number of loans Charged off as of October 2025	186
Number of Loans Enrolled as of October 2025	13,020
Overall Loss Rate	1.43%

#### **GoGreen Home Borrower Credit Scores and Interest Rates (All Time)**





# How GoGreen Home Makes Financing Feasible Access to Credit: Loans Enrolled to Borrowers with 580-700 Credit Score

Lenders typically require borrowers to have a minimum credit score of around 700 for unsecured loans of any significant value. Through GoGreen Home, lenders are able to approve loans for borrowers with credit scores as low as 580.

57	1,386
September 2025	All Time

#### Affordable Monthly Payments: Loans Enrolled to Borrowers with Term Lengths >5 Years

The vast majority of lenders typically offer a maximum term length of 5 years for unsecured loans. Through GoGreen Home, lenders are able to extend terms out to 15 years, which significantly lowers monthly payments for borrowers.

580	8,980
September 2025	All Time

#### Access to Capital: Loans Enrolled to Borrowers with Total Financed Amount >\$25,000

Sufficient access to capital is needed for deeper energy retrofits. While lenders typically limit unsecured loans to about \$25,000, most lenders are able to offer up to \$50,000 for all borrowers through GoGreen Home.

325	3,866
September 2025	All Time

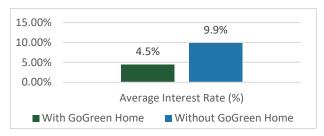
<sup>&</sup>lt;sup>10</sup> Overall loss rate calculated as number of loans that charged off verses total number of loans enrolled.

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#### **Borrower Benefits**

#### **Average Interest Rate**

for loans with terms up to and including 60 months<sup>11</sup>



#### **Cumulative Average Interest**

for loans with terms up to and including 60 months



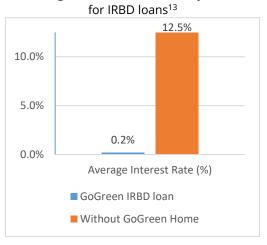
#### **Average Monthly Payment Reduction Due to Extended Terms**

for GoGreen Home loans with terms >60 months<sup>12</sup>

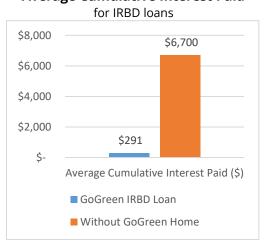


#### **Interest Rate Buy Down (IRBD)**

#### **Average Interest Rate Comparison**



#### **Average Cumulative Interest Paid**



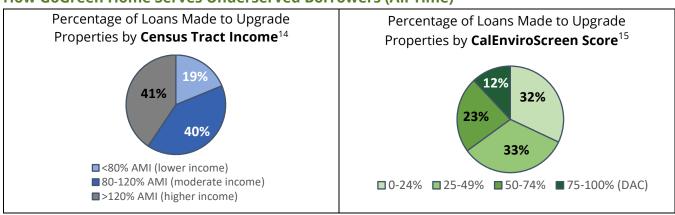
<sup>&</sup>lt;sup>11</sup> These charts compare actual interest rates between GoGreen Home loans and the interest rates of equivalent non-GoGreen Home signature products offered by the Program's participating lenders (as reported by the lenders to CAEATFA), using a data set for loans with terms up to 60 months for borrowers who would have qualified for non-GoGreen Home loans.

<sup>&</sup>lt;sup>12</sup> This chart compares monthly payments between GoGreen Home loans with terms greater than 60 months and what monthly payments would have been if the borrower had used the same lender's non-GoGreen Home signature product limiting them to shorter term lengths. Loans from one participating lender who currently offers signature products with terms greater than 60 months are excluded from this comparison. Signature product terms from participating lenders are updated quarterly.

<sup>&</sup>lt;sup>13</sup> These charts compare the average interest rate and average cumulative interest rates between non-GoGreen loans to qualifying Interest Rate Buy Down GoGreen loans. Qualifying projects must meet these criteria: inclusion of a heat pump, financed costs of under \$30,000, income eligible, and located within a designated low-income or disadvantaged community. Additional conditions and eligible programs may apply.

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#### **How GoGreen Home Serves Underserved Borrowers (All Time)**



Geographic Breakdown by Zip Code of Loans Made to Upgrade Properties in **Disadvantaged Communities (DACs) as Designated by CalEnviroScreen** 



<sup>&</sup>lt;sup>14</sup> Low-to-Moderate Income (LMI) census tracts, for the purpose of this reporting and providing a 20% loss reserve contribution for the lender, includes tracts with median income that falls below 120% of the Area Median Income (AMI). 59% of loans have been made to properties in LMI census tracts and 56% of total loan capital has gone to properties in LMI census tracts.

<sup>&</sup>lt;sup>15</sup> <u>CalEnviroScreen</u> is a pollution burden mapping tool that uses environmental, health, and socioeconomic data to produce scores for every census tract in California; CAEATFA is reporting loans for properties in tracts scoring in the highest quartile (75-100%) as loans for projects in disadvantaged communities (DACs). This data uses the most recent version of CalEnviroScreen available at the time of publication.

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#### **Statewide Reach**

## **GoGreen Home Loans Enrolled by County**<sup>16</sup>



11 <sup>17</sup>	Participating <b>Finance Companies</b>
1,443	Participating Contractors <sup>18</sup>
55	Contractors Who Enrolled in GoGreen Home In September 2025
217	Contractors Who Enrolled a Project in September 2025
96%	Finance-Only Projects <sup>19</sup> in September 2025

#### **Measures Installed (All Time)**

#### **Top 5 Energy Efficiency Measures Installed**

HVAC Equipment	Cool Roofs	Windows	HVAC Ductwork	Solar Panel & Battey
8,049 Projects	1,913 Projects	1,513 Projects	1,426 Projects	1,215 Projects

#### **Heat Pumps Installed**

<b>Space Heating</b> September 2025	Space Heating  All Time	<b>Water Heating</b> September 2025	Water Heating All Time
204 Projects	3,124 Projects	3 Projects	217 Projects

<sup>&</sup>lt;sup>16</sup> Counties that do not receive IOU service (Del Norte, Modoc, Siskiyou, and Trinity) are currently ineligible for GoGreen Home. Over 99% of Californians live in a county served by at least one GoGreen Home contractor.

<sup>&</sup>lt;sup>17</sup> Eagle Credit Union ceased submitting new financings for enrollment as of February 1, 2023 and Pasadena Credit Union ceased submitted new financings for enrollment as of January 12, 2024. Both lenders will continue monthly reporting on outstanding loans.

<sup>&</sup>lt;sup>18</sup> Represents the number of contractors currently enrolled in GoGreen Home. Over time, some contractors are suspended or removed from the Program as part of routine quality checks for reasons such as license expirations.

<sup>&</sup>lt;sup>19</sup> Cases in which the borrower made upgrades using GoGreen Home without rebates or incentives from an IOU, REN or CCA.

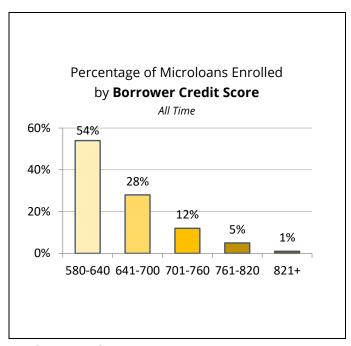
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# **Marketplace Microloan Reporting**

This section reports on microloans enrolled through IOU online marketplaces operated by platform provider Enervee. Microloans, per GoGreen Home regulations, are limited to \$5,000; the marketplace microloans offered on Enervee's platforms under the Eco Financing brand are reported on separately so as not to skew data presented for full-size loans in other sections. Prior to June 2022, all enrolled Eco Financing marketplace microloans were issued by One Finance for products purchased by SoCalGas customers through the utility's marketplace. One Finance offered a 60-month term length and a single interest rate of 9.82% to all borrowers. In June 2023, Lewis and Clark Bank re-launched the Eco Financing marketplace microloan offer for the SoCalGas marketplace and launched an Eco Financing microloan product for Enervee's California Marketplace. The new microloans are approved for up to 60 months with a 9.99% interest rate for customers who opt for auto-pay.<sup>20</sup>

#### **Financing Activity (All Time)**

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Microloans Enrolled	2,448	
Total Amount Financed	\$3,942,324	
Loan Size Average	\$1,610	
Loan Size Median	\$1,396	
Borrower Relationship to Property: Renters or Lessees	1,014	
Borrower Relationship to Property: Owners	1,434	
Top 3 Appliances Purchased	Clothes Washer: 841 Refrigerator: 832 Clothes Dryer: 762	



#### Marketplace Microloan Portfolio Performance as of September 30, 2025

Paid in Full	466 Loans	\$657 K
Current Outstanding <sup>21</sup>	1,236 Loans	\$1.40 M
30-60 Days Past Due	66 Loans	\$93 K
90-120 Days Past Due	0 Loan	\$0 K

Charged Off: 680 Loans	\$918,717
Claims Paid <sup>22</sup>	\$658,312
Recoveries	\$0
Net CE Funds Expended	\$658,312

<sup>&</sup>lt;sup>20</sup> The 9.99% interest rate is for customers who enroll in autopay. Without autopay enrollment, the interest rate is GoGreen Home's max allowable rate of the 10-year Treasury bonds plus seven hundred fifty (750) basis points as of the first day of the applicable calendar quarter. For loans enrolled in September, this was 11.74%.

<sup>&</sup>lt;sup>21</sup> Reflects the outstanding, unpaid principal balance for the 1,236 marketplace microloans, as reported to CAEATFA.

<sup>&</sup>lt;sup>22</sup> To date, 531 claims have been paid for charged-off marketplace microloans.