

REEL Program Changes - Top Four Things Contractors Need to Know

Important changes effective in May 2021!

In May 2021, important operational improvements for the REEL Program take effect, opening the door for program growth. These changes incorporate contractor and lender feedback into REEL and directly affect some of your processes within the REEL program.

Here is what you need to know:

New and Modified EEMs

New EEMs + eligibility changes = more options for you & your customers

- New EEMs include more appliances, equipment tune-ups, and more! See the next page for details.
- Water-saving appliances and other EEMs originally listed twice by water heater fuel source will be consolidated to reduce confusion.
- Water heaters are no longer eligible for customers to self-install.

Updated Forms – Start Using Now!

New versions of the Certificate of Completion and Itemized Invoice are now available

- We've made some important changes to the COC and Invoice to reflect these program updates.
- The new COC and Invoice are now available for download on the [Contractor Resources](#) page.

Refined Combustion Appliance Safety Testing Triggers

The nuts and bolts of how safety testing is triggered is changing

- We're removing the requirement for safety testing when projects have three or more EEMs to avoid arbitrary safety tests (such as when the third EEM is a pool pump).
- Safety tests are now required when the project includes either whole building air sealing or duct sealing measures AND an atmospherically-vented gas combustion appliance is present inside.
- CAZ/CAS and NGAT testing are the preferred standard testing methods.
- For more information, refer to this [Safety Testing Overview](#) document.

Additional Changes to Note

- The Contractor Support Team will now be confirming permit closure for every project.
- New indemnification language in the [REEL Regulations](#) requires contractors to hold CAEATFA harmless from damages; no action needed on your part but to be aware that this addition does apply retroactively to all currently enrolled contractors.
- New Microloan option: customers borrowing \leq \$5,000 are not required to utilize REEL contractors; REEL contractors *can* continue to work on projects under \$5,000.
- New rule allows REEL Program to require up to one hour of training annually for contractors.

Questions? Contact your account manager at the Contractor Support Team at (800) 484-0109 or gogreen@frontierenergy.com.

New EEEMs

Additional measures now eligible for financing

Category	Measure Name
Lighting	LED Tape Lighting
HVAC	Air Filter Alarm or Sensor
	Air Filter Upgrade – MERV 13
	Diagnostic or Fault Detection Alert Systems
	Duct Sizing or Optimization
	ECM Furnace Fan Motor
	Fan or Motor Control
	HVAC Tune-up and Optimization
	Water Pipe Insulation
Ventilation Fan (ENERGY STAR)	
Building Envelope	Insulated Siding
Pool Products	Pool Cover
Water Heating	Water Tank Insulation
Appliances	Induction Range or Cooktop
	Range Hood (ENERGY STAR)
	Convection Oven (Gas/Electric)
Demand Response	Thermal Energy Storage (TES) System

Changes to Existing EEEMs

New eligibility requirements

Category	Measure Name
Lighting	“LED Lighting” now includes LED bulbs as well as fixtures.
Pool Products	“Pool Pump Motors” must now be ENERGY STAR.
Building Envelope	Gas IOU eligibility was added for “Radiant Barrier”.
Water Heating	Water heaters now require professional installation.

Find the complete, updated EEEMs list at
www.gogreenfinancing.com/residentialmeasures