FIDELITY
CAPITAL
MARKETS

California Debt Investment and Advisory Committee Municipal Debt Essentials: Accessing the Market

March 14, 2012



Fidelity Capital Markets (FCM) Facts

- Customer-focused institutional trading firm under the Fidelity umbrella
- FCM is a full service underwriter with \$2 billion capital base*
- Conduit to 12.6 million individual accounts and with \$1.5 trillion in assets**
- Active in competitive municipal market since 1987
- Began seeking role as co-manager in 2007 to help meet demands of retail investors

Debra Saunders

- Over 20 years as credit analyst at Ambac Assurance
- Masters in Public Administration
- Series 7, 63
- Opened West Region Municipal Underwriting office for Fidelity Capital Markets in 2010



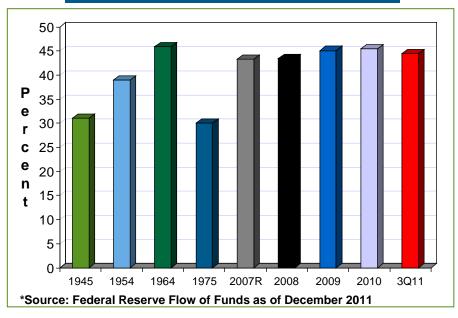
^{*} December, 2011 FOCUS Report

^{**} Fidelity unaudited data as of January 30, 2012

Retail ownership of Municipal Bonds

- Households hold 45% of municipal securities
 - Household = farm households, domestic hedge funds, private equity funds, and personal trusts
 - Excludes bonds owned indirectly, such as through mutual funds, which hold about \$528 billion.
- Federal Reserve quarterly data revised in 3Q 2011
 - Retroactive to 2004
 - Outstanding municipal securities revised up by \$870M
 - Municipal securities held directly by households revised to \$1.7 trillion from \$1.07 trillion in the 2Q2011 report

Holdings of municipal securities by households as percent of outstanding*





GAO Report on Municipal Securities, January 2012

Fair treatment of individual buyers of municipal bonds -- regulatory attention

- Dodd Frank requires GAO to review aspects of the municipal securities market, including trading and price discovery
- GAO found that institutional investors generally trade at more favorable prices than individual investors.
- SEC is investigating pre-trade price information
- MSRB is committed to increasing pricing transparency for retail investors, but lacks enforcement powers. GAO is also required to determine how federal regulators enforce MSRB rules
- Municipal market is large, relatively illiquid, heterogeneous which creates challenges to secondary market pricing transparency



Faces of Retail

- Mom and Pop
- High-Net-Worth
- Separately Managed Accounts (SMAs)
 - Professionally managed retail
 - SMAs and individuals have relationships with only a few firms reduces duplicate orders
 - Relatively committed to particular platform
- Trusts and Family Offices
 - Build syndicate that can reach all investors
 - Use firms with skills that complement each other
 - Add co-managers that specialize in distributing to distinct pools of investors



How individuals buy bonds*

MSRB Statistics and what they say about the municipal market

- 14,393 new issues in 2010, 10.5 million secondary market trades
- Over 80% of secondary market trades in 2010 were \$100,000 or less (\$100K used as proxy for individual retail)
- Average daily trade size has been dropping since 2007 from over \$600,000 to under \$400,000
- 2 million trades, 36% of par occurred within 1 months after initial offering date in 2010.
- by 6 months, 96% of par amount of bonds have been traded
- Thus, almost 40% of bonds are sold to buy and hold investors very soon after issuance
- Three times as many customers bought from dealers as sold to dealers

*MSRB, 2010 Fact Book



Where Did All the Retail Go?

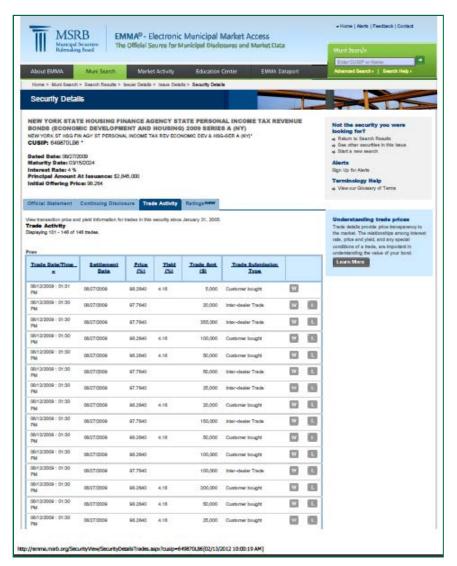
Why is such large segment of ultimate owners absent during bond issuance?

Historically, order periods were 3 weeks long, broker dealers were paid 4% to find buyers and had plenty of time to do so

- Model has shifted due to technology and competition
 - Lower takedowns
 - Wholesale-oriented platform/move bonds quickly
- Inefficiencies in the market seem to benefit institutional buyers
 - Fast pace/internal resources
 - Bonds may be "flipped" to retailers



Analyzing MSRB Secondary Market Trading (1)*



00/13/2009 : 01:00						2000	100
PM	08/27/2009	98.2640	4.10	20,000	Customer bought		10
06/12/2009 : 01:30 PM	06/07/2009	98.2640	6.10	150,000	Customer bought	523	13
00/12/2009 : 01:30 PM	08/27/2009	97.7940		to,000	Inter-dealer Trade	-	83
00/12/2009 : 01:30 PM	06/27/2009	97.7840		565,000	Inter-dealer Trade		103
00/13/3009 : 01:00 PM	06/27/2009	97.7640		565,000	Inter-dealer Treite	53	103
00/13/2009 : 01:30 PM	08/27/2009	97.7640		50,000	Inter-dealer Trade	0	103
00/12/2009 : 01:30 PM	08/27/2009	97.7640		50,000	Inter-dealer Trade	E3	103
06/13/2006 : 01:00 PM	08/27/2009	97.7640		200,000	Inter-dealer Trade		103
00/13/3009 : 01:30 PM	08/27/2009	97.7640		100,000	Inter-dealer Trade	(2)	10
00/13/2009 : 01:00 PM	05/27/2009	97.7640		250,000	Inter-dealer Trade	133	10
00/13/2006 : 01:00 PM	08/27/2009	97.7840		990,000	Inter-dealer Trade		63
00/12/2009 : 01:00 PM	08/27/2009	98.2640		50,000	Customer bought	E3	10
00/12/2009 : 01:00 PM	08/27/2009	90,2540		50,000	Customer bought	E23	10
00/12/2009 : 01:30 PM	08/27/2009	90,3640		15,000	Customer bought	(2)	10
00/13/3009 : 01:00 PM	08/27/2009	97.7640		20,000	Inter-dealer Treite	E23	10
00/13/2009 : 01:30 PM	08/27/2009	97.7640		250,000	Inter-dealer Trade	E23	10
90/13/2009 : 01:30 PM	08/27/2009	90,3640		25,000	Customer bought		0
96/13/2009 : 01:30 PM	08/27/2009	90.2640	4.10	200,000	Customer bought	-	10
00/12/2009 : 01:30 PM	06/27/2009	97.7640		50,000	Inter-dealer Trade		10
90/12/2009 : 01:00 PM	06/27/2009	97.7640		100,000	Inter-dealer Trade	100	10
06/13/2006 : 01:00 PM	08/27/2009	99.3640	4.18	100,000	Customer bought	100	10
00/12/2009 : 01:00 PM	08/07/2009	97.7640		100,000	Inter-dealer Trade	(2)	0
90/12/2009 : 01:00 PM	06/27/2009	97.7640		20,000	Inter-dealer Trade	123	10
00/12/2009 : 01:30 PM	08/27/2009	90,3640	4.16	50,000	Customer bought	63	10
06/13/3909 : 01:30 PM	08/27/2009	97.7640		100,000	Inter-dealer Traile	53	0
00/13/2009 : 01:30 PM	08/27/2009	97.7640		25,000	Inter-dealer Trade	623	103
90/13/2009 : 01:30 PM	06/27/2009	97.7640		15,000	Inter-dealer Trade	0	103
00/13/2009 : 01:00 PM	08/27/2009	90.2640	4.10	100,000	Customer bought	-	10
00/12/2009 : 01:30 PM	06/27/2009	97.7640		200,000	Inter-dealer Trade	E3	10
90/12/2009 : 01:00 PM	08/27/2009	90,2540	4.10	100,000	Customer bought	0	0
00/13/2009 : 01:00 PM	08/27/2009	90.2640	4.18	25,000	Customer bought	100	10



Analyzing Secondary Market Trading (2)

08/13/2009 : 01:17 PM	08/27/2009	99.0390		20,000	Inter-dealer Trade	W
08/13/2009 : 12:55 PM	08/27/2009	99.0390		25,000	Inter-dealer Trade	W
08/13/2009 : 12:55 PM	08/27/2009	100.0390	3.995	25,000	Customer bought	[W]
08/13/2009 : 11:14 AM	08/27/2009	99.5390		150,000	Inter-dealer Trade	W
08/13/2009 : 11:14 AM	08/27/2009	99.8390	4.015	150,000	Customer bought	W
08/13/2009 : 11:14 AM	08/27/2009	99.5390		150,000	Inter-dealer Trade	W
08/13/2009 : 09:50 AM	08/27/2009	99.0390		10,000	Inter-dealer Trade	W
08/13/2009 : 09:50 AM	08/27/2009	100.7890	3.9	10,000	Customer bought	W
08/13/2009 : 09:45 AM	08/27/2009	99.9270	4.007	25,000	Customer bought	W
08/13/2009 : 09:10 AM	08/27/2009	99.25	4.069	50,000	Customer bought	W L
08/12/2009 : 04:35 PM	08/27/2009	99	4.092	20,000	Customer bought	W
08/12/2009 : 04:34 PM	08/27/2009	98.2640	4.16	50,000	Customer bought	W
08/12/2009 : 04:08 PM	08/27/2009	100	4	25,000	Customer bought	W
08/12/2009 : 04:00 PM	08/27/2009	100.2890	3.963	10,000	Customer bought	W
08/12/2009 : 03:57 PM	08/27/2009	99.7890	4.019	30,000	Customer bought	W
08/12/2009 : 03:57 PM	08/27/2009	99.0390		30,000	Inter-dealer Trade	W
08/12/2009 : 03:18 PM	08/27/2009	98.45		250,000	Inter-dealer Trade	W B
08/12/2009 : 03:15 PM	08/27/2009	98.3750	0	250,000	Customer sold	W
08/12/2009 : 02:48 PM	08/27/2009	98.2640		20,000	Inter-dealer Trade	W
08/12/2009 : 02:15 PM	08/27/2009	98.2640	4.16	150,000	Customer bought	W
08/12/2009 : 02:10 PM	08/27/2009	98.2640		150,000	Inter-dealer Trade	W
08/12/2009 : 01:31 PM	08/27/2009	98.2640	4.16	50,000	Customer bought	W
08/12/2009 : 01:31 DM	08/27/2009	98.2640	4.16	5,000	Customer bought	W

10/08/2009 AM	11:30	10/14/2009	103.96	3.5	25,000	Customer bought	
10/07/2009 AM	10:10	10/13/2009	102.1060		25,000	Inter-dealer Trade	
10/07/2009 AM	10:10	10/13/2009	103.6060	3.546	25,000	Customer bought	
00/03/2009 AM	11:28	09/15/2009	100	4	20,000	Guebmer bought	
09/02/2009 PM	04:08	09/06/2009	97.7680	4.207	25,000	Customer bought	
DB/27/2009 PM	05:49	09/01/2009	90.0070	4	50,000	Customer bought	
08/2/7/2009 PM	03:11	09/01/2009	98.8720		50,000	Inter-dealer Trade	
08/27/2009 PM	02:11	09/01/2009	98,9070		50,000	Inter-dealer Trade	
OBC/S/2000 AM	10:35	09/02/2009	98.9110	4.1	5,000	Customer bought	(C)
08/2/6/2009 AM	10:35	09/02/2009	98.9110	4.1	5,000	Gustomer bought	
DB/DB/DDDD AM	1035	09/02/2009	98.9110	41	100,000	Customer bought	0
OBC/B/2009 AM	10:35	09/02/2009	98.9110	4.1	5,000	Customer bought	0
OBCHIZODD AM	10:35	09/02/2009	98.9110	4.1	5,000	Guetomer bought	0
OBJUSTICODO AM	10:35	08/03/2008	98.9110	4.1	10,000	Cuetomer bought	0
08/25/2009 AM	11:17	08/27/2009	90		30,000	Inter-dealer Trade	
DB/C/S/COOD AM	11:17	08/29/2009	99.10	4.082	30,000	Customer bought	
08/21/2009 PM	03:08	08/27/2009	100.5070	3.924	100,000	Guebmer bought	
DBJDIDIDIDIDIDI PM	01:16	08/27/2009	100.1010	3.987	50,000	Guetomer bought	0
DB/20/2009 AM	10:05	08/27/2009	99.3720	4.067	30,000	Customer bought	0
OBJECTIONS AM	09:35	08/27/2009	98.9020	4.001	65,000	Gustomer bought	0
DB/SS/SSOB AM	09:24	08/27/2009	99.3720	4.057	10,000	Customer bought	
08/19/2009 PM	0244	08/27/2009	98.1390		20,000	Inter-dealer Trade	0
DB/19/2000 PM	02:44	08/27/2009	100	ă.	20,000	Customer bought	
DB/18/2009 PM	09:12	08/27/2009	100	*	50,000	Customer bought	
08/18/2000 PM	02:18	08/27/2009	99.3720	4.067	25,000	Guetomer bought	0
08/18/2009 PM	02:07	08/27/2009	99.8890	4.01	50,000	Customer bought	0



Primary vs. Secondary

Potential benefits to retail investors in the new issue market

- Accommodating retail order periods
- Transparency and equality of pricing
- Potentially lower transactions costs
- Market risk ONLY if bonds are sold prior to maturity
- Up-to-date disclosure
- Ability to buy local



What does retail look for?

- Reasonable certainty of order execution
- Cash flows that are intended to match expected needs
 - College
 - Retirement
 - Income
- Do it yourselfers
 - Choice whether to talk to a broker
 - Tools for research
 - Liquidity
- Coupon and redemption structures
 - Serial bonds
 - Call protection
 - Par bonds



Costly Ways to help drive demand for bonds

Make them cheaper (offer higher interest rates)

Offer less of them (increase pay as you go)

Pay brokers more to sell them



Less Costly Ways to help drive demand for bonds

- Broaden investor base
 - Create new product like a taxable bond that can match or beat tax-exempt cost of borrowing
 - Reach greater number of buyers
 - Build awareness
 - ✓ Advertising
 - ▶ Drill down -- reach all market sectors
 - ✓ Institutional
 - ✓ Middle Market
 - **✓ RETAIL**



How to Reach Retail Buyers

- Marketing process that is accommodative and can reach all investors
- Retail order periods
 - Negotiated sales only
 - Prior to institutional sales
 - Extended order periods: multiple days, open over weekend
 - Time of day is important
- Engage retail brokers
 - Need reasonable certainty that bonds will be allocated
 - Use retail order period



Retail has been moving to the web

Web-based tools

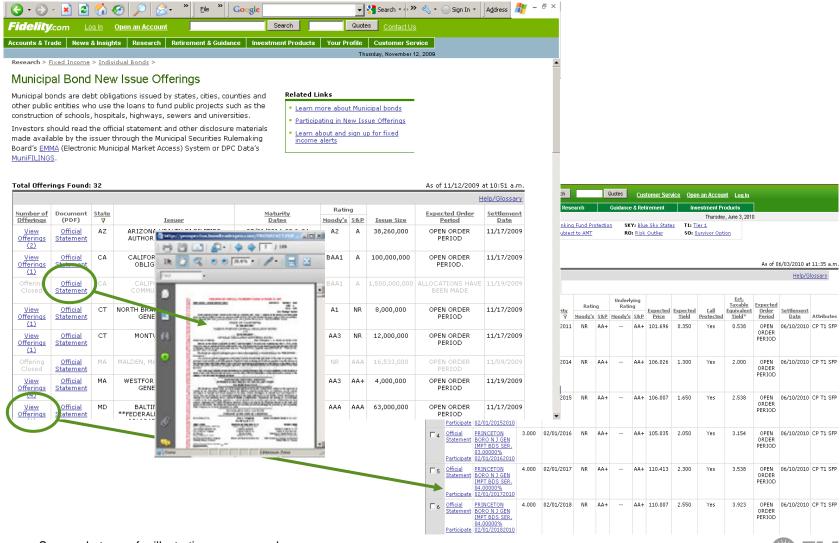
- Alerts
- Placing orders during bond pricing
- Investor tools
- Education and pricing transparency

Secondary market

- Attracts investors to platform
- Enhances liquidity



Ordering Online: www.fidelity.com/newissuemunis





www.buyourbonds.com*

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J.P. Morgan (800) 777-1234

BofA Merrill Lynch

(800) 637-7455

Morgan Stanley Co. Incorporated

Brokerage I

Please contact your financial advisor for more information about to State. You will need to have a brokerage account to purchase the you may contact one of the following participating brokerage firm each firm has its own requirements for opening an account. The standard the state does not guarantee that any one of these have bonds for the investor to purchase.

1	(8//) 937-6/39		
9		Sales Group	
1	Charles Schwab & Company (866) 855-9102	DA Davidson (503) 525-3600	Fidelity Capital Market Services (800) 544-5372
	Keybanc Capital Markets (888) 547-2968	Loop Capital Markets	McAdam Wright & Regan, Inc. (800) 754-2841
	McDonald Investments	Piper Jaffray (800) 874-0946	Raymond James & Associates, Inc.

Senior Managers

Co-Managers

(800) 547-1526

Edward Jones

(888) 335-6637

Links go to:

- **≻New issue webpage**
- ➤ Company's issuer-dedicated website
- **≻**Company's municipal bond page
- **≻**Company homepage
- **≻Phone number of a rep**



Promote transparency by increasing simplicity and education

- Retail investors have option to place orders <u>during pricing</u>
- Anyone can view offerings





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