Diagram Key **HOPE Accounts Enrollment: COVID Bereaved Youth COVID Bereaved Youth Community Partners & Tribes** Andrea Luquetta | June 28, 2023 **HOPE Youth Portal** HOPE (STO) Back End **Processes COVID Bereaved Youth Receives Notice Receives Notice** of Need for **Youth Becomes** of Sucess and **Alternate Aware** Instructions for **Documentation Using Portal** Comunity Partners & Tribes Communicates Support Alternate Support Initial Input **Notice of Success** Outreach Need for to Portal Input to Portal **Alternate Documentation** Inputs Name, HOPE Youth Portal Create Enrolled User Account with initial Alternate Address, Email, **Notice of Need for** and annual deposits, **Alternative** Documentation Name of Deceased, current value, Documentation **Provided** expected value, Relationship and helpful resources **Date of Death** No No (STO) Back E Process Verifies Verifies Name of Alternate Household Outreach **Allocate Funds** Deceased and Cause of **Documentation** Materials -OK-→ Income at Time of Death -OK**--**▶ and Plan for Death via (year before or **Approved** Distribution **NAPHSIS** after) HOPE OK