

The California way to save for college

Q3 2025 Marketing Results

December 18, 2025

### **Executive Summary**

- Growing the Plan:
  - After a slow start to the year, New Accounts are now equal to last year.
  - Contributions are up 9% YTD.
  - Gifting Contributions are up 18% YTD.
  - September was a very successful month in growing participation in the plan helped by the successful CalKIDS LifeCents campaign and the 50-50-50 offer
  - New PR agency has been engaged to drive coverage of ScholarShare 529 in earned media.



- Infrastructure & Capabilities:
  - Plans are underway to significantly enhance our audience targeting capabilities by adopting more advanced technology platforms and data modeling techniques in early 2026.





### ScholarShare 529 2025 Marketing Plan – Q3 Achievements

	Goal	Strategy	Achievements					
1	Gain New Accounts/AUM	Strategically use technology and marketing resources to grow the plan.  Marketing Performance Targets:      6% growth in Total Accounts      4% growth in Contributions      <2% of Total Accounts closed due to rollovers	<ul> <li>YTD Results</li> <li>New Accounts are up 0.4% versus YTD 2024. New Accounts are 75% of Annual Target of 50,000.</li> <li>Total Accounts of 476,471 are up 7% over YTD 2024.</li> <li>Contributions are up 9% versus YTD 2024 Contributions.</li> <li>Marketing Performance Metrics YTD:</li> <li>Total Accounts Growth Goal: 6% (479,506), 99% YTD (476,471)</li> <li>Contributions Growth Goal: 4% (\$1,413 million), 74% YTD (\$1.05 billion)</li> <li>% of Total Accounts closed due to rollovers Goal: &lt;2%, 0.39% Year Ending 9/30/25</li> </ul>					
2	Increase Account Owner Diversity	Leverage targeted media and PR/media relations to increase the diversity of ScholarShare 529 account owners.	CalKIDS and multi-cultural media targeting for ScholarShare ads continue to have a positive effect on diversifying our account owner base. Yet, the reliability of our tracking is declining as consumers are less willing to share information.					
3	Cross-sell younger CalKIDS claimants on ScholarShare	Engage CalKIDS claimants with content to spur ScholarShare account openings	Successful engagement and cross-sell impact from mid-year LifeCents promotion.  Learnings will be leveraged in 2026 expansion of messaging to CalKIDS registrant families.					
4	Grow plan via Employers/RIAs	Continue to build relationships with employers (public and private) and registered investment advisors to attract new account owners.	Workplace presentation materials updated for TIAA education consultants and SIB outreach team.					
5	Support tenured account owners	Continue to enhance the College Countdown program to serve the needs of mature account owners on the cusp of using their 529 savings.	College Countdown website content was regularly refreshed, and current account owners with beneficiaries age 16+ received a monthly email highlighting new information. A virtual open house focused on expanded uses of 529 savings resulting from HR 1 was hosted in October. There were more than 80 participants.					





### ScholarShare 529 Business Results

#### **Marketing Performance Targets**

• Total Accounts Growth Goal: 6% (479,506), 99% YTD (476,471)

• Contributions Growth Goal: 4% (\$1,413 million), 74% YTD (\$1.05 billion)

• % of Total Accounts closed due to rollovers Goal: <2%, 0.39% YTD

Accounts and Contributions	September 30, 2024	September 30, 2025	% Change
Total New Accounts Opened	37,345	37,492	0.4%
Total New Contributions Collected <sup>1</sup>	\$962 million	\$1,050 billion	9.2%
Growth Rate <sup>2</sup>	ScholarShare 529	Industry	% Difference
Annual Asset Growth Rate excluding CalKIDS/Local CSAs	12.2%	13.6%	-1.3%
Annual Asset Growth Rate including CalKIDS/Local CSAs	13.3%	13.6%	-0.3%
Rollovers	Year Ending September 30, 2024	Year Ending September 30, 2025	% Change
% of Plan Accounts Closed Due to Rollovers <sup>3</sup>	0.37%	0.39%	0.02%
Accounts and Assets	September 30, 2024	September 30, 2025	% Change
Total Open Accounts	445,050	476,471	7.1%
Assets excluding CalKIDS/Local CSAs	\$15.1 billion	\$16.9 billion	12.2%
Assets including CalKIDS/Local CSAs	\$16.5 billion	\$18.7 billion	13.3%
Market Share excluding CalKIDS/Local CSAs	4.8%	4.7%	-0.1%
Market Share including CalKIDS/Local CSAs	5.2%	5.2%	0.0%

<sup>&</sup>lt;sup>1</sup> Excludes CalKIDS.

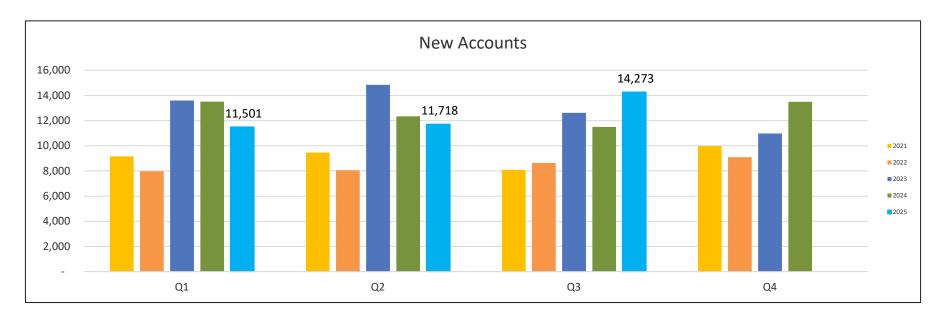
<sup>&</sup>lt;sup>3</sup> Excludes accounts closed from rollovers to Roth IRAs.





<sup>&</sup>lt;sup>2</sup> ISS Market Intelligence – Q3 2025. "Industry" represents all Direct Sold Plans.

### **New Accounts**

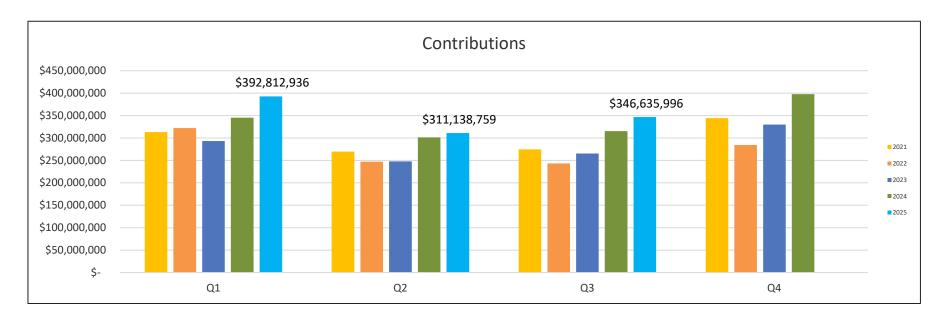


	Q1	Q2	Q3	Q4	TOTAL
2021	9,166	9,463	8,094	9,973	36,696
2022	7,981	8,055	8,636	9,098	33,770
2023	13,605	14,850	12,615	10,983	52,053
2024	13,514	12,335	11,496	13,493	50,838
2025	11,501	11,718	14,273		37,492





### Contributions



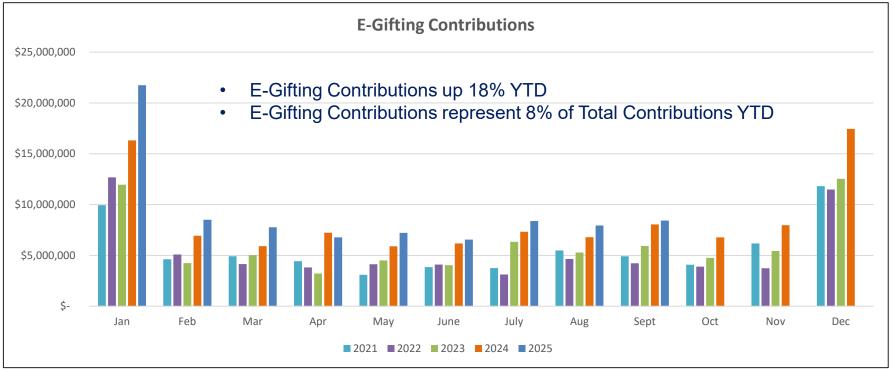
	Q1	Q2	Q3	Q4	TOTAL
2021	\$ 313,257,538	\$ 269,680,328	\$ 274,823,514	\$ 344,334,322	\$ 1,202,095,70
2022	\$ 322,237,018	\$ 247,099,857	\$ 243,342,358	\$ 284,211,334	\$ 1,096,890,56
2023	\$ 293,215,857	\$ 247,885,053	\$ 265,210,671	\$ 329,902,926	\$ 1,136,214,50
2024	\$ 345,144,555	\$ 301,549,772	\$ 315,209,187	\$ 397,541,348	\$ 1,359,444,86
2025	\$ 392,812,936	\$ 311,138,759	\$ 346,635,996		\$ 1,050,587,69





# E-Gifting Contributions are a meaningful portion of Total Contributions





	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Grand Total
2025	\$ 21,738,599	\$ 8,502,433	\$ 7,759,028	\$ 6,778,008	\$ 7,211,196	\$ 6,553,286	\$ 8,379,229	\$ 7,945,798	\$ 8,431,031			200	\$ 83,298,608
2024	\$ 16,310,865	\$ 6,933,994	\$ 5,911,471	\$ 7,237,481	\$ 5,889,106	\$ 6,181,648	\$ 7,323,360	\$ 6,787,369	\$ 8,048,703	\$ 6,770,490	\$ 7,977,539	\$ 17,453,779	\$ 102,825,808
2023	\$ 11,958,192	\$ 4,242,632	\$ 5,032,078	\$ 3,211,601	\$ 4,509,801	\$ 4,032,073	\$ 6,329,064	\$ 5,281,655	\$ 5,916,976	\$ 4,763,136	\$ 5,431,249	\$ 12,534,867	\$ 73,243,322
2022	\$ 12,683,029	\$ 5,092,992	\$ 4,147,732	\$ 3,820,642	\$ 4,131,351	\$ 4,102,549	\$ 3,114,912	\$ 4,651,344	\$ 4,222,821	\$ 3,889,210	\$ 3,734,629	\$ 11,482,110	\$ 65,073,320
2021	\$ 9,938,730	\$ 4,622,489	\$ 4,921,788	\$ 4,424,516	\$ 3,097,540	\$ 3,850,761	\$ 3,745,614	\$ 5,478,151	\$ 4,914,648	\$ 4,080,752	\$ 6,172,187	\$ 11,812,453	\$ 67,059,629





### Employer Outreach Report – Q3 2025

# New WPS Partners

**City of Imperial** 

**Voices Academies** 

**City of Perris** 

City of Elk Grove

**Nutrient Technologies** Inc

WestEd

City and County of San Francisco

**San Joaquin County** 

Razer USA Ltd

The Ryding Company

**Mono County** 

University of Southern California (USC)

We expand the Workplace Savings Program (WPS) by partnering with employers, meeting employees where they are, and delivering education that drives action and engagement.

### Grow

18 WPS Lead

Generating

Activities

12

New WPS Partners 180

New Accounts

AUM Support through education

\$3M

### **Educate**

78\*

Education activities \*1 of 78 conducted in Spanish 205

One-on-One consumer consultations

#### **News from The Field**

San Joaquin County Workplace Solutions: After a two-year delay due to HR leadership transitions and competing priorities, San Joaquin County has successfully implemented the Workplace Savings Program (WPS). The breakthrough came with the hiring of new Benefits Manager Abhinav Kumar, who recognized WPS's value after meeting with our team. The County moved forward with implementation during September's promotions period. The rollout included an educational webinar which demonstrated strong employee engagement, with 40 registrations and 30 attendees. Participants actively engaged with the content and expressed appreciation for both the program information and WPS as an employee benefit. This implementation reflects renewed commitment to employee financial wellness and positions the County to better support its workforce going forward.





# **Driving New Account Growth**

Audience	Objective	Tactics and Channels	Cadence
Prospect	<ul><li>Awareness</li><li>Interest</li><li>Open new accounts</li></ul>	<ul><li>Search engine Marketing</li><li>Display</li><li>Email</li><li>Direct Mail</li><li>Web</li></ul>	Seasonal and Evergreen
Inquirers	Open new accounts	<ul><li>Search engine marketing</li><li>Display</li><li>Email</li><li>Direct mail</li><li>Web</li></ul>	Seasonal and Evergreen
New AO's	Fund and engage with account	• Email	• Evergreen
Account Owners	<ul> <li>Continued awareness, engagement and support</li> <li>Fund accounts</li> <li>Open additional accounts</li> <li>Product engagement features</li> </ul>	<ul><li>Email</li><li>Display</li></ul>	Seasonal and Evergreen





### Tactical Results Year-over-Year (YoY)

Audience	2025 Q3 Engagement and Conversion Highlights*	2024 Q3 Engagement and Conversion Highlights*	YoY Q3 Comparison
Prospect	<ul> <li>College Savings Month (CSM) Direct Mail/Email (DM/EM) campaign generated 735 new prospect accounts and 453 recurring contribution (RC) sign-ups to date.</li> </ul>	<ul> <li>CA Summer DM/EM campaign generated 1,036 new prospect. accounts and 440 RC sign-ups to date.</li> </ul>	<ul> <li>YoY Prospect campaigns are not comparable due to their different flights, budgets, touchpoints, and channels.</li> </ul>
Inquirers	<ul><li>31.8% email unique open rate.</li><li>9.6% conversion rate with 72 new accounts generated.</li></ul>	<ul><li>28% e-mail unique open rate.</li><li>4.8% conversion rate with 38 new accounts generated.</li></ul>	<ul> <li>Email unique open rate increased by 13.5% YoY.</li> <li>Conversion rate and new accounts increased by 99% and 89%YoY.</li> </ul>
New AO's	<ul> <li>41.2% email open rate.</li> <li>0.8% account upsell rate with 323 new accounts.</li> <li>45% RC sign-up.</li> </ul>	<ul> <li>38% email open rate.</li> <li>0.7% account upsell rate with 284 new accounts.</li> <li>46% RC sign-ups.</li> </ul>	<ul> <li>Email open rate increased by 8.4% YoY.</li> <li>Account upsell rate and new accounts increased similarly YoY, by 14.2% and 13.7%, respectively.</li> <li>RC Sign-ups slightly decreased YoY.</li> </ul>
Account Owners	<ul> <li>CSM EM/DM campaign had a contribution rate of 43% and average contribution dollars of \$667 to date.</li> <li>CSM Inactive DM Letter campaign had a contribution rate of 43% and avg contribution of \$1,598.</li> </ul>	<ul> <li>CA Summer was a Prospect only campaign and did not have an Account Owner audience.</li> <li>At mid-campaign, CSM Active/Inactive DM campaign had a contribution rate of 13% and avg contribution of \$4,276.</li> </ul>	<ul> <li>YoY AO campaigns are not comparable.</li> <li>YoY AO CSM DM is not comparable due to different targeting and lack of active AO DM in 2025. However, contribution rate in 2025 is higher, while average contribution dollars are lower.</li> </ul>

<sup>\*</sup>CA Summer 2024 and College Savings Month 2025 figures reflect mid-campaign results as of 9/30/25.





### **Q3** Evergreen Creative

#### **Banners**









#### **College Countdown**







#### September



\*CD Inquirer and AO Onboarding emails series are not pictured but did run in Q3 2025.





### 50-50-50 Bonus Campaign

**Results:** 1,077 new accounts opened during the promotional window with a qualifying initial deposit of \$50+.

**Offer:** \$50 bonus for new accounts opened with \$50 and 6 months of recurring contributions.

Timing: September 9-21, 2025

### **Targets**

- Prospects
- Inquirers
- Existing AOs

#### Media

- Emails
- Direct Mail Postcard
- Direct Mail Letter
- Display
- Secure Site Banner
- Landing Page
- Home Page Module

















### Holiday Month Campaign

Offer: \$50 giftcard from Instacart for new accounts opened with \$50 and 6 months of recurring contributions. Traditional giftcard partner Target was not featured due to its corporate PR issues.

Timing: December 3-12, 2025

### **Targets**

- **Prospects**
- **Inquirers**
- **Existing AOs**

#### Media

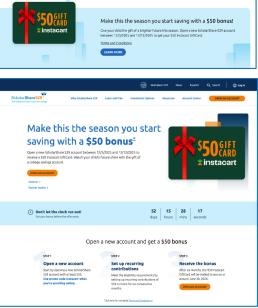
- **Emails**
- **Direct Mail Postcard**
- **Direct Mail Letter**
- Display
- Secure Site Banner
- **Landing Page**
- Home Page Module



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**OTIAA** 

















### ScholarShare 529 - Q3 2025 Social Media

In Q3 2025, ScholarShare 529's social strategy focused on helping families feel confident about saving for college. Content highlighted the new school year in August and College Savings Month in September, along with the 50-50-50 promotion and College Countdown. Posts encouraged planning for higher education, building smart savings habits, and celebrating key milestones. Most engagement was organic, with a little paid support for the 50-50-50 promotion.

#### <u>Total</u>

**Followers - 75,225** 

Reach - 343,653

Impressions - 914,921

**Trackable Mentions - 445** 

**Trackable Website Visits - 10,281** 



#### Facebook (English)

- Followers 58,668
- Reach 306,469
- Impressions 868,211
- Trackable Mentions 225
- Trackable Website Visits 9,804



#### Facebook (Spanish)

- Followers 11,990
- Reach 441
- Impressions 602
- Trackable Mentions 13
- Trackable Website Visits 40



#### X

- Followers 2,744
- Reach 3,822
- Impressions 4,161
- Trackable Mentions 53
- Trackable Website Visits N/A



#### **LinkedIn**

- Followers 436
- Impressions 2,768
- Trackable Mentions 69
- Trackable Website Visits 81



### **Instagram**

- Followers 1,180
- Reach 32,921
- Impressions 39,179
- Trackable Mentions 85
- Trackable Website Visits 356



#### **Threads\* Native Analytics not available**

Followers - 207





### ScholarShare 529 – Benchmarks

2023	2024	2025

	Q1	Q2	Q3	Q4	<b>Q1</b> *No Paid	Q2	Q3 *1 month Paid	Q4 *1 month paid	Q1 *2 month paid	Q2 *1 month paid	Q3 *1 month paid
Followers	73,787	73,788	73,662	73,573	76,339	76,230	76,718	75,871	75,653	75,455	75,225
Reach	1,690,91 1	1,126,138	704,457* Lack of paid social	1,400,666	112,489	641,176	277,092	1,031,210	382,286	431,646	343,653
Impression	4,466,16 0	3,624,980	2,186,376 *Lack of paid social	2,653,325	118,006	3,236,187	1,094,296	3,165,750	832,869	860,127	914,921
Trackable Mentions	239	284	276	756	399	537	419	487	326	333	445
Trackable Visits	15,118	13,070	11,503	14,635	785	18,789	6,837	15,739	7,472	7,285	10,281





### ScholarShare 529 – Q3 Mentions & Shares

Most active in supporting ScholarShare 529 in Q3—based on mentions, shares, and reposts—included:

- California State Treasurer's Office and California State Treasurer Fiona Ma
- College savings advocates
- HR communities and companies participating in Workplace Savings
- Contributors to College Countdown



Play a simplified version of our Money Game<sup>™</sup> to build strong financial habits and sharpen financial intelligence.

We at Cove Wealth Management invite our clients and their children to play the Money Game<sup>™</sup> so families can build generational wealth.

The idea is simple: give your kids real money to manage, then coach them through the wins and the mistakes so they learn firsthand what financial responsibility looks like.

The article below applies our Money Game $^{\text{\tiny TM}}$  to college, but the "game" can be tailored to any age and stage.

https://lnkd.in/gCAe3X2F

#FinancialIntelligence #MoneyGameTM
#WealthManagement #StudentSuccess #GenerationalWealth

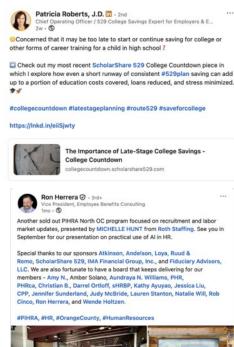
With Sarah Mizell, CFP® Cory Mizell, MBA, CFP® ScholarShare 529



Teaching Your Student Financial Intelligence - College Countdown

collegecountdown.scholarshare529.com









### Public Relations: Q3 Recap



Media relations initiatives through our PR agency drive coverage in print, online, and in broadcast. These mentions help prospects become familiar with our brand name and brand attributes.

Category	Q2 2025	Q3 2025	Insights
Mentions among top 10 direct-sold 529 plans	ScholarShare 529 was mentioned <b>60</b> times (11%) in the media nationally reaching over <b>175 million</b> readers/viewers.	ScholarShare 529 was mentioned <b>123</b> times (30%) in the media nationally reaching over <b>988 million</b> readers/viewers.	Coverage of ScholarShare's 50-50-50 Bonus campaign saw great pick-up in September, with a feature on Investor's Hangout.
Competition	The most frequently mentioned plan was New Mexico's "The Education Plan" with 378 mentions (70.8% of mentions), followed by ScholarShare with 60 mentions (11%) and my529 Utah with 30 mentions (6%).	The most frequently mentioned plan was Alaska's T. Rowe Price College Savings Plan with 244 mentions (59.5% of mentions) followed by ScholarShare with 123 mentions (30% of mentions).	While coverage of the various college saving plans generally decreased from Q2 to Q3, ScholarShare's total mentions increased by 73.6%.



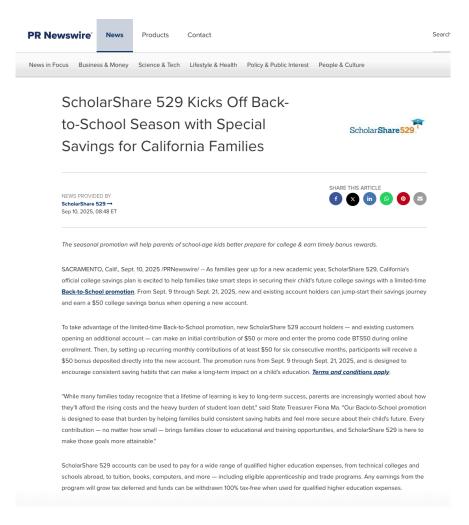


### Public Relations: Q3 Recap



#### **Press Releases Distributed:**

 Sep. 10 – ScholarShare 529 Kicks Off Back-to-School Season with Special Savings for California Families







### **Outreach Events Summary**

SIB Staff and the TIAA Education Consultant Team attended the following events in Q3 to promote ScholarShare 529 and CalKIDS to California families.

Number of Events	Estimated Number of Attendees	List of Select Events
188	75,929	Futures High School, Upland Unified School District, Fresno City College, Cal Poly Pomona, Glenn County, Riverside County Office of Education, Cosumnes River College, San Bernardino County Superintendent of Schools, Empire Strykers, Yolo County Children's Alliance, Universidad Popular, Precious Life Shelter, Kings Community Action Organization, A Greater Hope, A Community of Friends, Horace Mann Middle School, The Claremont Colleges, Nevada County, City of Colton, The Primary School, Western Riverside Council of Governments, Children's Mercy Kansas City, L.A. Care Health Plan, Beaumont-Cherry Valley Water District





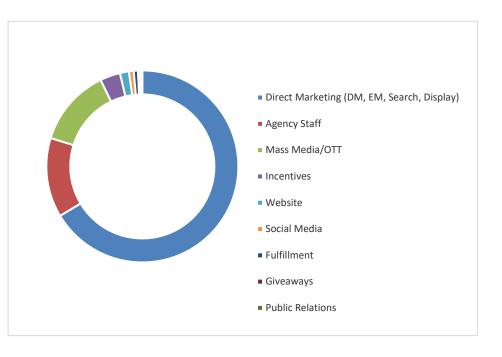
# Appendix





## 2025 Marketing Budget

Category	 ending thru 9/30/2025
Direct Marketing (DM, EM, Search, Display)	\$ 4,563,171
Agency Staff	\$ 919,356
Mass Media/OTT	\$ 898,692
Incentives	\$ 232,505
Website	\$ 104,584
Social Media	\$ 54,656
Fulfillment	\$ 49,629
Giveaways	\$ 25,467
Public Relations	\$ 24,221
Trademark	\$ 2,294
TOTAL	\$ 6,874,575

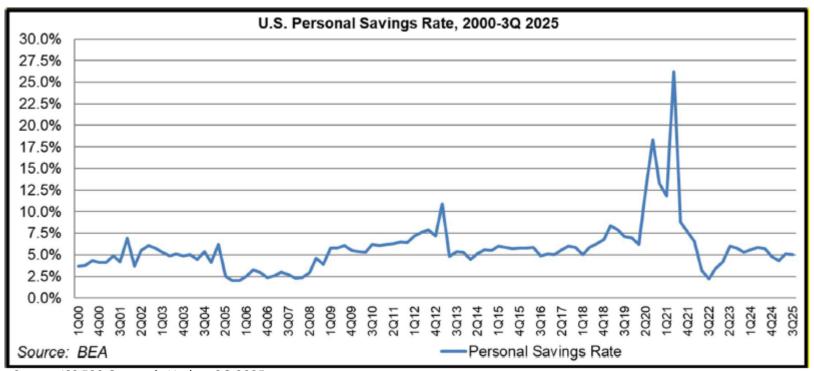






### Personal Savings Rate

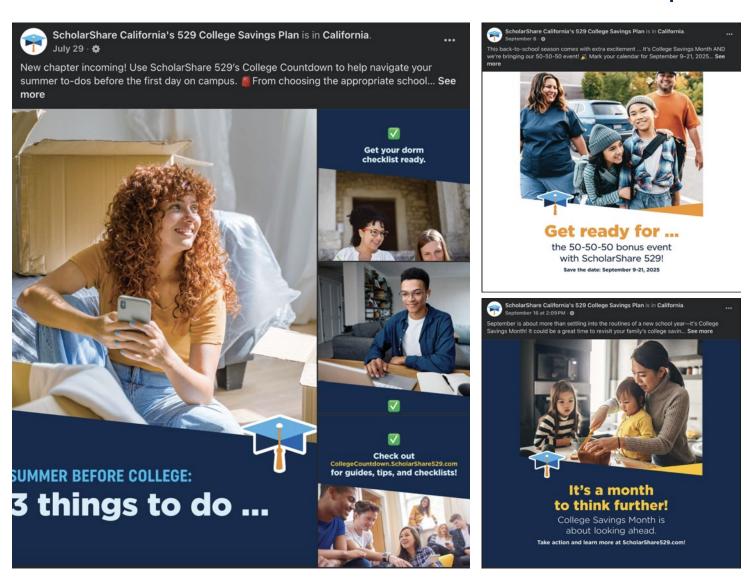
The U.S. Personal Savings Rate has decreased from 5.8% in 3Q 2023 to 5.7% in 3Q 2024 to 5.0% in 3Q 2025.







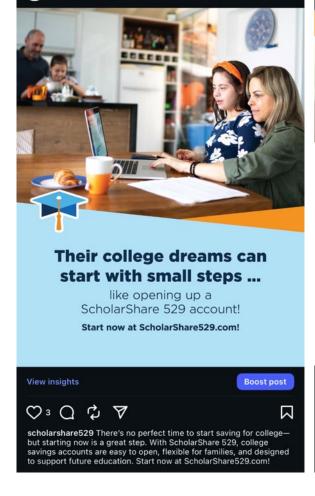
### ScholarShare 529 Social Media: Q3 Facebook Samples







### ScholarShare 529 Social Media: Q3 Instagram Samples



scholarshare529

Los Angeles County









### ScholarShare 529 Social Media: Q3 LinkedIn Samples





- √ Revisit your college timeline
- √ Consider setting a new savings milestone
- √ Get the whole family involved

Visit ScholarShare529.com to learn more!



### Time for a mid-year summer savings check-in!

How's your college savings plan progressing?



#### ScholarShare 529

1mo - 🕥

We're excited to welcome County of San Joaquin to ScholarShare 529's Workplace Savings Program! Through this no-cost benefit, employees can start saving for college with ease-and employers get a win, too:

- · Integrates easily with your current benefits
- · No contracts, no reporting
- · No cost to your organization
- · Helps you stand out as an employer of choice

Learn how easy it is to bring this to your workplace: ScholarShare529.com!



#### WELCOMING OUR NEW

### Workplace Savings partner!







### ScholarShare 529 Social Media: Q3 X and Threads Samples

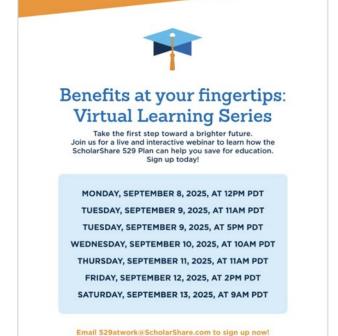


ScholarShare 529 @ScholarShare 529 · Sep 4

Promote ) Ø

Take the first step toward a brighter future. \*\* Join one of our live webinars this September to learn how ScholarShare 529 can help you save for your child's future education. Reserve your spot today by emailing 529atwork@ScholarShare.com!







#### ScholarShare 529 @ScholarShare 529 · Jul 24



High school and graduation may be over but the planning continues. Check out ScholarShare 529's College Countdown hub for tools and tips to navigate the summer transition to college. Go to

CollegeCountdown.ScholarShare529.com now for expert advice!



From collegecountdown.scholarshare529.com



